WORKFORCE TRAINING CAPABILITIES OF THE UNIVERSITY OF HAWAI‘I COMMUNITY COLLEGES

Direct your inquiries to:

The Office of the Chancellor for Community Colleges
2327 Dole Street
Honolulu, Hawai‘i 96822

(808) 956-7471

www.hawaii.edu/ccc
Quality-driven and affordable workforce training can be the key to business and industry success in today’s global marketplace. That’s why the University of Hawai‘i Community Colleges system (UHCC) offers a total package of products and services that will train your workforce to meet the growing demand of a rapidly changing world. Our education and training packages are adaptable to virtually every business, small or large, and can be customized to meet specific industry needs.

Through a statewide network of community colleges and outreach centers, UHCC delivers hundreds of training courses for businesses, government agencies and industries year around.

UHCC serves more than 100,000 individuals annually through credit and noncredit courses related to these major industry areas:

- Business
- Computers and Information Sciences
- Construction Trades & Technology
- Culinary Arts & Food Service
- Environmental Sciences
- Health Care
- Hospitality and Tourism
- Law and Government
- Public Services
- Telecommunications
- Transportation

"An investment in knowledge pays the best interest."
— Benjamin Franklin
A workforce skilled in today’s technology-based economy is a vital component of the State’s economic strategy. This is especially true in light of Hawai‘i’s burgeoning technology-related assets, such as telecommunications, the supercomputing infrastructure, abundant renewable resources and groundbreaking research led by the University of Hawai‘i system.

An educated workforce that is capable of implementing innovations quickly and encouraging technological improvements is the key to success. That’s why UH Community Colleges continually strive to build programs that are relevant to Hawai‘i’s economy and in line with global trends.

**POSITIONED TO SERVE**

The training and service capabilities of UHCC are positioned to serve business and industry needs.

- Proven reputation for excellence in training in the state of Hawai‘i for more than 35 years.
- Effective, results-producing courses created by qualified and reputable experts in their fields.
- On-site consulting and training.
- Convenient, open-access class schedules at sites located throughout Hawai‘i or delivered at the workplace.
- Community college-based delivery keeps cost down and quality high.
- Responsive curriculum development specialists work closely with businesses to design and deliver training programs that are relevant to industry needs.
Economic Development

Commercial aviation is a new program that offers an associate in science degree that can be applied toward a baccalaureate degree at North Dakota University, Center for Aerospace.

NEW & ENHANCED PROGRAMS

- Aeronautics Maintenance Technology
- BioSciences
- Cisco Systems Training Academies
- Commercial Aviation
- Communication Arts
- Computing, Electronics, and Networking Technology
- Culinary Institute of the Pacific
- Digital Media
- Drafting Technology
- E-commerce
- Electronic and Computer Engineering Technology
- Environmental Sciences
- Fashion Industry Technology
- Marine Technology
- Microsoft Certified Systems Engineer Certification Program
- New Media Arts
- Sports Medicine
- Substance Abuse Counseling
- Sustainable Technology
- Travel and Tourism

INDUSTRY CERTIFICATE PREPARATION

The curricula of UHCC programs are designed to meet industry standards and may prepare individuals for certification in major industry areas. Here are some examples.

- Aviation Maintenance Technician FAA Certification
- Automotive Service Excellence (ASE) Technician Certification
- Certified NetWare Administrator
- Computer Technician A+ Certification
- Cosmetologist License
- Microsoft Certified Systems Engineer Certification
- National Child Development Associate (CDA) credential
- Novell Networking
- Paralegal License
- Practical Nurse License
- Professional Sales Associate Certification
- Radiologic Technologist License
- Registered Nursing License
- State Motorcycle Repair Certification
- Sun Systems Administrator Certification
WHAT WE CAN DO FOR YOU...

Provide an integrated approach to customized training.

Train and educate your workforce from entry to the executive level.

Conduct on-site needs assessment to identify areas of improvement.

Offer alternative delivery methods of training to meet your needs.

The seven community college campuses and the Employment Training Center are part of one system—one team—ready to help you meet the challenges brought on by the new technological world. With state-of-the-art facilities and cutting-edge curriculum, UHCC is prepared to help raise the levels of business productivity and efficiency, as employees become skilled and knowledgeable in today’s technologies.

How can you benefit from UHCC’s unique position as a leader in workforce training? What’s the most efficient way your company can utilize the educational services and training provided by the Community Colleges?

To help you answer these questions and set you on a path to success, UHCC offers consultations to help you assess your needs and define your training goals. In addition to the established programs, the UH Community Colleges also offer customized training packages.

CUSTOMIZED TRAINING

Customized training for business and industry can be delivered off-campus at business worksites or on-campus at any of our community colleges. Whether you require long-term or short-term training, UHCC can develop fast results with a customized plan that will keep your business growing steadily into the future.

Photo courtesy of Leeward Community College
Opportunities

UHCC'S STRATEGIC ADVANTAGES

- Cutting-edge curriculum designed to meet industry certification and standards
- Targeted resources supporting high-technology training
- Multiple locations statewide
- Asian and Pacific focus
- Long-standing relationships with the Department of Education, State government agencies, and the business community
- Collaborative relationships with highly-respected research universities

STATEWIDE ACCESS

- Seven degree-granting campuses: four on O'ahu and one each on Maui, Kaua'i and Hawai'i.
- The Employment Training Center, a workforce training center for short-term education.
- Affiliated outreach centers on Moloka'i, the Wai'anae Coast of O'ahu, and the Kona Coast of Hawai'i.
- University of Hawai'i Centers, offering baccalaureate and graduate degrees, at Kaua'i Community College, Maui Community College, and Hawai'i Community College at West-Hawai'i.
- Noncredit programs at all campuses offering short-term, evening and weekend courses for job skills enhancement, career development or personal enrichment.
- Alternative delivery of instruction via cable television, the Hawai'i Interactive Television System (HITS), Internet and the Skybridge on Maui.
The Community Colleges are committed to helping Hawai‘i reach its fullest potential in developing a workforce that will not only attract new technology-based industries, but also enhance established industries.

To do this, the campuses have developed partnerships with major industry leaders and businesses, as well as key government agencies, to create more opportunities for individuals to excel and perform at the highest level in the workplace.

Here are just a few examples of our alliances.

- Automotive mechanics programs at several UHCC campuses have successful partnerships with industry leaders such as Toyota, Chrysler, and Ford, resulting in a competent and skilled workforce for the automotive industry.

- Cisco Systems, Inc. and the UH Community Colleges became partners in delivering a unique model for training in networking technologies.

- Continental Airlines donated over $1 million worth of instructional support materials to Honolulu Community College as they partnered to provide training in aeronautic maintenance technology.

- Queen’s, Kuakini and Kapi‘olani Medical Centers and Kaiser Permanente partnered with Kapi‘olani Community College to develop Hawai‘i’s first Diagnostic Medical Sonography (ultrasound) training program. The program reduces the need for local hospitals to conduct costly on-the-job training or recruit sonographers from the U.S. mainland.

With a grant from the Department of Labor and Industrial Relations, a new statewide training program for employees in the restaurant industry is being developed in partnership with the UH Community Colleges.
Partnerships...

- The Hawai‘i Fashion Industry Association, Gerber Garment Technology and Honolulu Community College partnered to train Hawai‘i’s fashion industry workforce up-to-date in new computer-based technologies. With a grant from the Department of Labor and Industrial Relations’ Employment Training Fund, the Fashion Industry Training & Technology Center was created.

- Waikīkī Lifelong Learning Center has brought many of Kapi‘olani CC’s programs to Waikīkī residents and place-bound workers. The Center is a collaboration with private industry, government, union and education agencies.

- UH Community Colleges have partnered with the Retail Merchants Association of Hawai‘i (RMH) and the International Council of Shopping Centers (ICSC) to provide statewide, certified training for retail industry professionals.

As part of the State’s Waterfront Development project, the Marine Educational Technology Center was completed in 1995, an educational partnership between the State and UHCC to ensure a skilled workforce to support the marine and boating industry.

Success Story

Cisco Systems, Inc., one of the world’s largest computer-technology companies, has partnered with Honolulu, Kaua‘i, Kapi‘olani and Hawai‘i Community Colleges to deliver computer networking education to Hawai‘i’s youth. As Cisco Networking Academies, the Community Colleges train area high school teachers and provide support for their high school computer networks. The Cisco curriculum represents the latest in network technologies and is constantly updated. Honolulu Community College is a Cisco Academy Training Center authorized to train others interested in becoming Cisco Academies. Through Cisco’s dedication to provide a workforce for tomorrow’s technologies, the UH Community College system is now part of an invaluable partnership between industry, higher education and high school students.
Quality educational opportunities are also created by building partnerships with other schools, community service agencies and government agencies.

In Hawai‘i, for example, the UH Community Colleges are involved with many different organizations to increase the number of learning opportunities individuals have to participate in convenient and high quality training.

**Community Partnerships**

- **School-to-Work**
  UH Community Colleges have led the University of Hawai‘i system in developing School-to-Work ties with the Hawai‘i Department of Education (DOE) high schools. School-to-Work is a key vehicle in which high school students are introduced to the “real world” of work and college expectations.

- **Welfare-to-Work**
  Partnerships with Work Hawai‘i, the Department of Labor and Industrial Relations, corporations such as AT&T, United Airlines and others, created educational and training opportunities for welfare recipients.

- **Service Learning**
  As an institutional member of Campus Compact, the national organization for service learning, the Community Colleges implemented service learning opportunities into curriculum relevant to the communities’ needs.

- **Workforce Development Millennium Workforce Development Initiative**
  UH Community Colleges, along with representatives from industry, academia and government, are working together to put into action a workforce development plan that would support Hawai‘i’s growing technology-based industries: Healthcare, Information Technology, Biotechnology, Environmental Science and Technology, and Telecommunications.

**One-stop Centers**

The UH Community Colleges are collaborating with government agencies to create One-stop Centers, which will offer orientation and assessment, life skills training, career training and job placement.

- **Advisory Committees**
  Representatives from business, industry and unions serve on advisory committees, providing valuable input regarding the needs of industry for skilled employees. This enables the colleges to offer relevant curriculum that incorporates the latest developments in the field.
SUCCESS STORY

Due to growing competition from other shopping destinations around the world, Hawai‘i’s retail merchants needed highly skilled employees to stay competitive. With a grant from the Department of Labor and Industrial Relations’ Employment and Training Fund, the Retail Industry Training in Excellence (RITE) program was developed to provide short-term training for retail professionals. The program was developed through a partnership between Maui Chamber of Commerce and Maui Community College’s Visitor Industry Training and Economic Development Center. After successful completion of a pilot program on Maui, the RITE program was expanded to serve the entire state with the cooperative efforts of the Retail Merchants Association, the International Council of Shopping Centers and all eight campuses of UHCC. Today, over 3,000 retail industry employees have benefitted from the RITE program.

EDUCATION PARTNERSHIPS

- Honolulu Community College has partnered with the University of North Dakota Center for Aerospace to offer students an associate in science degree in commercial aviation.

- The UH Community Colleges have international agreements with colleges in Japan, Okinawa, Korea, China, Canada, Taiwan, Thailand, Sri Lanka, New Zealand and Australia, which have resulted in numerous exchanges of scholars, faculty, students, materials and information.
Fiber optic cables, satellite links, telephone lines, microwaves, high-speed digital video networks, televisions and computers are all key ingredients to enable UHCC to deliver instruction and training in alternative forms. Already in place at the community colleges are networks of receive sites and links, which currently allow more than 2000 students annually to benefit from distance education.

Training via SkyBridge
Thanks to Maui's SkyBridge telecommunications system, nursing students on the island of Moloka'i can complete nearly all of their nursing coursework without having to leave the island. Televised instruction is supplemented with “live” classes taught by instructors flown in from Maui, and by lab classes at Maui Memorial Hospital.

Tutor Training via Internet
Hawai'i's Partnership for the America Reads Challenge trained more than 300 early literacy tutors, thanks to the faculty and staff of Kapi'olani Community College, who developed ED 198-Early Literacy Tutor Training for delivery over the Internet and Hawai'i's Interactive Television sites.

Going Global with On-line Education
- Kapi'olani Community College's Department of Emergency Medical Services, in conjunction with the school's library, piloted a distance learning course in Emergency Medical Services (EMS) systems management for the Asia and Pacific regions.
- Kure National College of Technology in Japan entered into an agreement with Maui Community College to facilitate a language exchange among their students, to explore the creation of new multi-media telecommunications and Internet methods for language training.
Going global is not just a catch phrase at UHCC, but a reality. In a new era where boundaries are limitless and connectivity instant, UHCC has developed partnerships for education and economic development worldwide. With over 45 international agreements with educational institutions in Thailand, China, Japan, Okinawa, Korea, Australia, and New Zealand, as well as Canada and Sri Lanka, UHCC has become a key partner involved with:
- International consultations
- Program and curriculum development
- Facilities design
- Train-the-trainer programs
- Faculty visitations
- Student exchanges
- Customized training
- Edu-tourism

**International Connection**

**China-Dalian Connection**
During the winter and summer periods, a team of three chef instructors have conducted customized training for chefs and industry personnel at the Dalian International Exhibition Center in Dalian, China. Similar training experiences have been conducted in Beijing and Shanghai as well.

**Sri Lanka Chef Training**
During the summer months, chef instructors from Kapi'olani Community College conduct an on-site training series for chefs and students on the island nation of Sri Lanka.

**Korea and Japan Partnerships**
UH Community Colleges host and conduct customized English-as-a-Second Language, medical secretarial and culinary arts training for approximately 15 institutions from Korea and Japan on an annual basis during the summer months.

**Cosmetology Connection**
GENIC Corporation, Tokyo, contracted with Honolulu Community College to provide short-term advanced training to cosmetologists from Japan. The training will support the corporation's $50 million business as a supplier of beauty products and sources. GENIC Corporation is counting on Honolulu CC to provide the necessary training to keep Japan’s cosmetologists abreast of the latest trends.

**Five-Star Training at Hawai‘i Community College**
Hawai‘i Community College, the County of Hawai‘i and several five-star hotels on Kona-Kohala’s Gold Coast have partnered together to provide educational opportunities for mid-management employees of international hotels and resorts. The program focuses attention on the island's capabilities and unique partnerships with the resort community in providing short-term visitor industry training for mid-level managers and front-line personnel.
Getting Involved

Here's your opportunity to get involved with the Community Colleges and make a difference. Whether you're new to the islands or an established business, there are many opportunities in which you can help shape the future of Hawai'i's workforce. Call the Office of the Chancellor for Community Colleges at 956-7471, or the Provosts at one of the campuses below and get involved.

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Honolulu, Hawai'i 96817
Ramsey Pedersen, Interim Provost
Telephone: (808) 845-9225
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Employment Training Center
879 N. King Street
Honolulu, Hawai'i 96816
Angela Meixell, State Director
Telephone: (808) 832-3706
E-mail: meixell@hawaii.edu

HAWAI'I
Hawai'i Community College
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Kaua'i
Kaua'i Community College
3-1901 Kaumualii Highway
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Leeward Community College
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MAUI
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Windward Community College
45-720 Kea'ahala Road
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National and Specialized Organizations Accrediting UH Community Colleges' Programs

NURSING
National League of Nursing
Hawai'i State Board of Nursing

AERONAUTICS MAINTENANCE TECHNOLOGY
Federal Aeronautics Administration

AUTO BODY REPAIR AND PAINTING
National Automotive Technicians Education Foundation (NATEF)

AUTOMOTIVE MAINTENANCE TECHNOLOGY
National Automotive Technicians Education Foundation (NATEF)

COSMETOLOGY
Hawai'i State Board of Cosmetology

EMERGENCY RESPONSE
National Board on Fire Service Professional Qualifications

CULINARY ARTS and PÂTISSERIE
The American Culinary Federation

PARALEGAL
The American Bar Association

MEDICAL ASSISTING
The Commission on Accreditation of Allied Health Education Programs

MEDICAL LABORATORY TECHNICIAN
National Accreditation Agency for Clinical Laboratory Sciences

OCCUPATIONAL THERAPY ASSISTANT
The Accreditation Council for Occupational Therapy Education of the American Occupational Therapy Association

PHYSICAL THERAPIST ASSISTANT
The Commission on Accreditation in Physical Therapy Education of the American Physical Therapy Association

RADIOLOGIC TECHNOLOGIST
The Joint Review Committee on Education in Radiologic Technology

EARLY CHILDHOOD EDUCATION
National Association for the Education of Young Children

FOOD SERVICE
American Culinary Federation Educational Institute (ACFEI)

MOTORCYCLE SAFETY EDUCATION
Motorcycle Safety Foundation

The University of Hawai'i Community Colleges and the Employment Training Center are equal opportunity/affirmative action institutions.

The UH Community Colleges are fully accredited by the Accrediting Commission for Junior and Community Colleges in the Western Association of Schools and Colleges.

The Employment Training Center is also fully accredited by Western Association of Schools and Colleges.