

## IMPORTANT SAFETY NOTICE - SUUNTO D9 AND D6 DIVING INSTRUMENTS



**SUUNTO  
D9**



**SUUNTO  
D6**

Suunto Oy has identified a software bug in the D9 and D6 diving instruments. The software bug may cause the D9 and D6 to incorrectly track dive time on rare occasions, potentially causing a risk to the diver. For further information please read more [here](#). Therefore, **Suunto is requesting that the D9 and D6 products with the serial numbers listed below shall be returned for a software update** that eliminates this issue.

**The products affected are:**

D9 serial numbers 62102582 and below

D6 serial numbers 62103693 and below

**Suunto strongly recommends that D9 or D6 should not be used for diving before the unit has been updated with the latest software.** If the product is used before updating the software, backup instrumentation

must also be used.

Suunto will provide a free software update to fix the bug. **Please bring your D9 and/or D6 to your nearest local authorized Suunto retailer for the software update as soon as possible.** For contact information please visit our web site [www.suunto.com](http://www.suunto.com) If that is not possible or if you require any further details, contact the Suunto Help Desk at [SuuntoD9-D6@nordictelecenter.fi](mailto:SuuntoD9-D6@nordictelecenter.fi) To contact Suunto by phone, call toll free 1 800 543 9124 in the USA and Canada, or +358 284 1160 (international call rates are applicable) from all other countries.

As a complimentary service Suunto will at the same time replace your battery and perform a pressure test free of charge.

Suunto apologizes for any inconvenience.

Please read related FAQs pdf at

[http://www.suuntoservice.com/safetynotice/diving/img/D9D6\\_Software\\_update\\_faq\\_090606\\_2\\_.pdf](http://www.suuntoservice.com/safetynotice/diving/img/D9D6_Software_update_faq_090606_2_.pdf).

Taken from <http://www.suuntoservice.com/safetynotice/diving/>

To all UH Divers,

Should you have questions or concerns regarding these units or need assistance with returning units to Suunto please contact Chris Stoebenau our Diving Safety Technician at [stoebena@hawaii.edu](mailto:stoebena@hawaii.edu) or via phone at 956-9179.

FAQ document also available as pdf in association with this document on the UHDSP web site.

Thank you,

Brianne Atwood  
UH Diving Safety Program