



Pop-up Blocker (Built-in) in Internet Explorer For Windows XP Service Pack 2

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Overview

Various web browsers (e.g. Internet Explorer (IE), Netscape, or Firefox) have tools to turn on or off text windows called "Pop-ups". When visiting unfamiliar web pages, it is precautionary to block these pop-up windows as they could be used to display annoying ads or possibly impose a security risk. However, several applications at UH require these pop-up windows and they should be added as "trusted" sites. One is the MyUH site: <http://myuhportal.hawaii.edu> used for registration, and the other is the UH Web Mail site: <https://mail.hawaii.edu>

This document describes how to use the pop-up blocker in IE for Windows XP with Service Pack 2 (SP2). With SP2 installed for Windows XP, IE has a built-in pop-up blocker. The built-in pop-up blocker also has the ability to let you specify certain web pages to allow pop-ups. This feature allows you to have the built-in pop-up blocker turned on and still be able to access web pages that require pop-ups (e.g. UH Web Mail).

Finding the Pop-up Blocker

Open an Internet Explorer (IE) window. On the menu bar located at the top left hand corner, select the **Tools** menu. In the **Tools** menu, run your mouse over the **Pop-up Blocker** option. An expanded menu will appear to the right of the **Pop-up Blocker** option. If your pop-up blocker is currently on, you will see the option **Turn Off Pop-up Blocker** and **Pop-up Blocker Settings**.



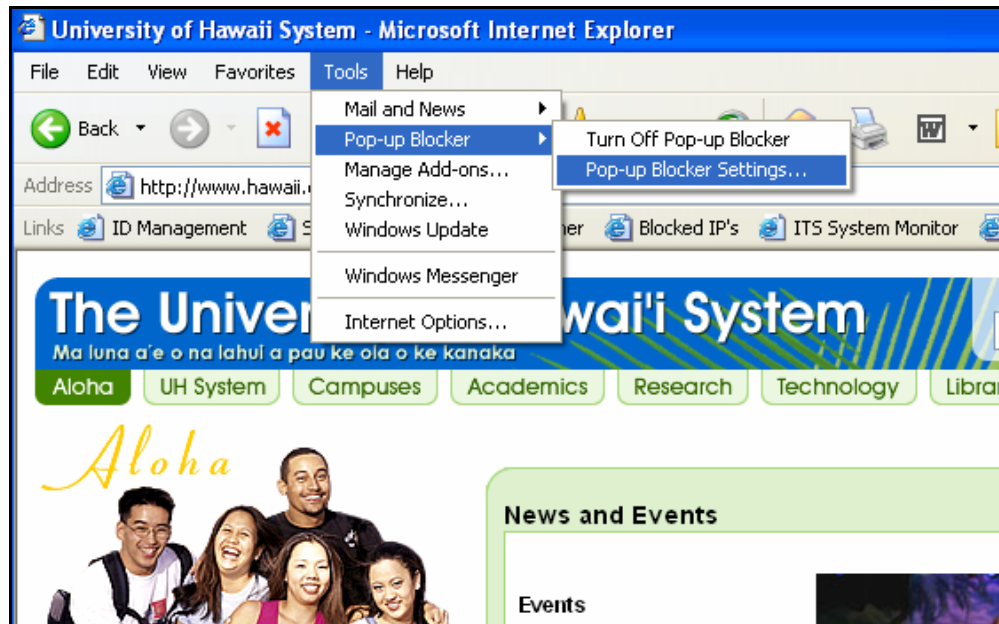
Turning On Pop-up Blocker

If your pop-up blocker is turned off, click on the option **Turn On Pop-up Blocker**.

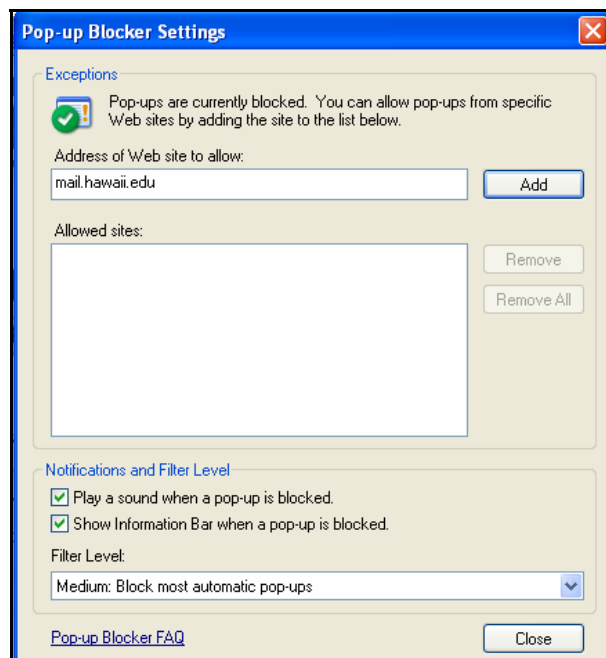


Setting Pop-up Blocker Exceptions

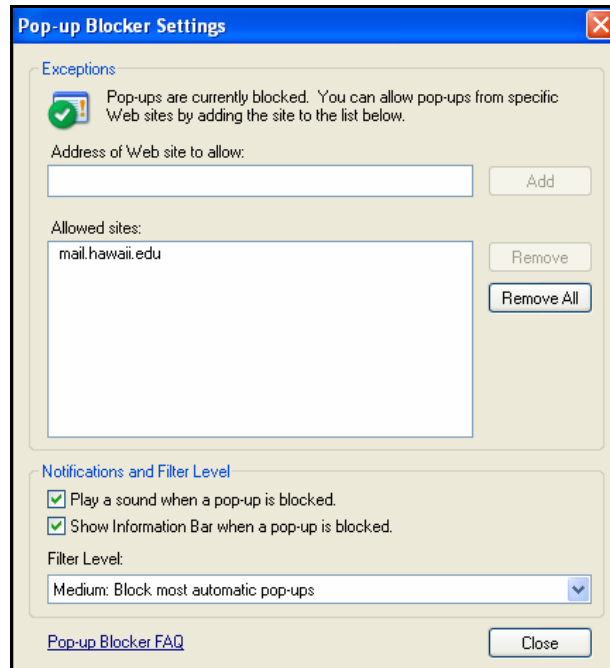
To set specific web pages to allow pop-ups, you need to turn on the pop-up blocker. With the pop-up blocker on, select the **Pop-up Blocker Settings...** option. If you do not have the pop-up blocker on, you will not be able to click this option.



A new window titled **Pop-up Blocker Settings** will open. In this window, type in the web address of the page you wish to allow pop-ups. To set the UH Web Mail to allow pop-ups, type **mail.hawaii.edu** in the **Address of Web site to allow box** and click the **Add** button.



After you click the **Add** button, the site you wish to allow should be listed in the **Allowed sites** section.



Repeat this process for adding **myuhportal.hawaii.edu** to the **Allowed sites**. Click the **Close** button to close the **Pop-up Blocker Settings** window.

Getting Help

For additional assistance, please phone the ITS Help Desk at (808) 956-8883, send e-mail to **help@hawaii.edu**, or fax (808) 956-2108. The Help Desk's toll-free phone number is (800) 558-2669.

Or see the ITS Helpdesk home page at **www.hawaii.edu/help**
The ITS walk-in Help Desk is located in Keller 105, Keller 213, and the Hamilton Lab 2nd floor addition on the UH Mānoa Campus.

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