



1999-2000

# Annual Report

Hawai'i  
Primary Care Association

Advocating for Primary Health Care for All

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# About Us

## Our Mission

The Hawai'i Primary Care Association (HPCA), incorporated in 1989, is a private, not-for-profit organization. Our mission is to advocate for access to high quality primary care for those with barriers to health care and for the community-based providers that serve them.

## Staff

Elizabeth (Beth) Giesting  
Executive Director

Patricia Balio  
Chief Financial Officer

Kim Ku'ulei Birnie  
Native Hawaiian Health Scholar Placement Director

Charlene Blair  
Program Associate

Karen Lim  
Administrative Assistant

Barbara Luksch  
Hawai'i Covering Kids Project Director

Alison Rowland-Ciszek  
Medicine Bank Director

Kathy Suzuki  
Special Projects Director

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## Community Recognition

HPCA Executive Director Beth Giesting, a Weinberg Fellow, received a Weinberg Achievement in Management (AIM) Award in February 2000 that she dedicated to The Medicine Bank.



DHHS Health Resources and Services Administration selected Waikiki Health Center's Ho'ola Like Program as one of four national Models That Work during its 2000 contest.

## Board of Directors 1999-2000

President	Carlayna Nakamura Community Clinic of Maui
Vice President	Jory Watland Kōkua Kalihi Valley Health Center
Treasurer	J. Potter Swartz Hāmākua Health Center
Secretary	Stephanie Launiu Bay Clinic
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Kawahine Kamakea-Ohelo, Waimānalo Health Center  
Dexter Soares, Ke Ola Mamo  
Cheryl Vasconcellos, Hāna Community Health Center

### Ex-Officio

Charlene Gaspar, Hawai'i State Department of Health  
Primary Care Office  
Hardy Spoehr, Papa Ola Lōkahi  
Michael Walter, M.D., Kalihi-Pālama Health Center

## Associate and Individual Members

Bayanihan Clinic Without Walls  
Dr. Patricia Ewalt, University of Hawai'i School of Social Work  
Family Planning Centers of Hawai'i  
Dr. Susan Forbes, Hawai'i Health Information Corporation  
Hawai'i Medical Service Association  
Dr. Fred Holschuh  
Ho'ola Lahui Hawai'i  
Hui Mālama Ola Nā OIwi  
Hui No Ke Ola Pono  
Kapi'olani Medical Center for Women and Children  
Kaua'i Medical Clinic  
Ke Ola Mamo  
Ke Ola 'O Hawai'i  
Mele A. Look  
Kaye Lundburg, Mobile Care Health Project  
Na Pu'uwai, Inc.  
Dr. D. William Wood, University of Hawai'i School of Sociology

## Supporters

We gratefully acknowledge the financial support of our members and the following agencies and organizations during 1999-2000. Mahalo to:  
United States Department of Health and Human Services,  
Bureau of Primary Health Care  
Hawai'i State Department of Health, Family Health Services Division  
Hawai'i State Department of Health, Immunization Branch  
Hawai'i State Department of Human Services  
The Robert Wood Johnson Foundation  
Hawai'i Medical Service Association Foundation  
The Harry & Jeanette Weinberg Foundation  
The Frear Eleemosynary Trust  
The McNerny Foundation  
The G.N. Wilcox Trust

## Priorities

HPCA concentrates its efforts in seven key areas:

### The Uninsured

People without health insurance typically have limited access to health care and often face other socioeconomic and health risks.

### QUEST and Medicaid

QUEST and Medicaid are major financial supports for health care for the poor and provide a substantial portion of community health centers' revenues.

### Special Populations

These include Native Hawaiians, immigrants, Pacific Islanders under Compacts of Free Association, and homeless individuals.

### Geography and Accessibility

Our island state has many isolated rural areas where transportation and distance are barriers to primary care. Practitioners congregate around urban areas, leaving rural areas vulnerable. Unfortunately, barriers due to our island geography don't always qualify our communities for underserved designations under federal definitions.

### Oral Health

Hawai'i has some of the nation's worst dental health indicators and very limited public investment in oral health care.

### School Health

Too many of Hawai'i's children do not receive adequate health care. HPCA wants appropriate health care available where children can get it.

### Provider Resources and Quality

HPCA's primary job is to ensure everyone has access to good quality primary health care. We work with providers who care for the underserved to garner more resources, maximize those resources, and help providers deliver quality care.

*"The marketplace analysis process provides data which make a compelling argument for the need for our community health centers. They truly serve as Hawai'i's 'saftey-net' by caring for people who are uninsured, hard to reach, or have a multitude of health and social problems requiring more time and effort than afforded by the mainstream medical system."*

Beth Giesting, HPCA Executive Director

## Health Care Collaboration

HPCA continues to draw its members together to advance the quality of health care provided by Hawai'i's community health centers (CHCs). HPCA is responsible for coordinating and facilitating meetings of the CHCs executive directors, financial managers, clinicians, social service providers, and community outreach workers.

Striving to improve communication, quality documentation, and greater cost effectiveness, CHCs are committed to excellence. Quality and cost were primary targets of HPCA-sponsored trainings, specifically Joint Commission on Accreditation of Healthcare Organizations (JCAHO) accreditation readiness, managed care contracting, and cost analysis and management.

### Marketplace Analysis

HPCA conducts an annual marketplace analysis to systematically gather health care information pertinent to our varied island communities. The compiled data help us understand changes affecting delivery of care to the underserved and function as management tools for community health centers to assess and retool operations, identify opportunities to form strategic alliances, and provide new directions to improve access to primary care. The Bureau of Primary Health Care and the National Association of Community Health Centers provide funding and other resources for HPCA to collect, analyze, and disseminate marketplace data.

### Hawai'i's Community Health Center Patients

- 35% Uninsured
- 38% QUEST/Medicaid
- 56% <100% FPL
- 26% Native Hawaiian
- 11% Other Pacific Islanders
- 13% Filipino
- 5% Homeless

1998-1999

# Health Care Collaboration

## **Clinical Leadership Team and Quality Improvement Committee**

HPCA encourages relationships and partnerships among clinicians and quality improvement staff through meetings and trainings for the Clinical Leadership Team (CLT) and the Quality Improvement Committee (QIC). The CLT and the QIC members are from the community health centers (CHCs).

This year the CLT and the QIC met together semiannually to discuss and decide on clinical issues related to best practices and continuous quality improvement. During the QIC's monthly meetings and site visits, the group shared expertise on clinical standards for the accreditation process and clinical operations. The committee discussed contemporary issues such as the Hawai'i Privacy of Health Care Information Law and its effect on their health centers and planned, together with the CLT, developing behavioral health capacities. The CHCs always look toward the future so in 1999 HPCA helped assess a well-known CHC vendor's electronic medical records program.

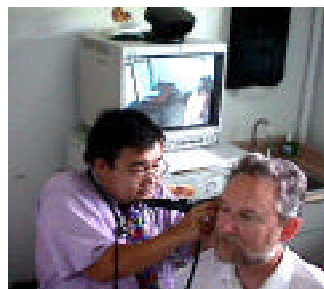
The topic of electronic medical records was also spotlighted at the Seventh Annual Region IX Clinical Directors' Management Training Conference. A project of the Arizona Association of Community Health Centers and funded by the Bureau of Primary Health Care and others, it provided knowledge and skills for organizing and administering clinical CHC programs. The October 2000 event, cosponsored by HPCA and held in Waikiki, allowed HPCA to contribute to the planning process. Participants ranged from health center clinical directors, physicians, dentists, executive directors, and federal and state officials to presenters and exhibitors. Some highlights of the three and a half day event included essential communication skills for clinical directors, executive director and medical director relationships, and integrating behavioral health services with primary care.

## **Telehealth Project**

Telehealth technology enables individuals to interconnect management, financial, and

clinical information as well as participate in continuing health and medical education and training. A Harry & Jeanette Weinberg Foundation grant allows HPCA to explore productive use of technology in primary care settings. Currently, HPCA is researching State of Hawai'i Telehealth Access Network (STAN) participation. STAN connects health care providers, educational institutions, and government agencies in U. S. associated Pacific Islands and Hawai'i through fiber optics, digital microwave, Integrated Services Digital Networking, and satellite telecommunication links.

Telehealth development at community health centers (CHCs) increases providers' communications with colleagues throughout the Hawaiian islands and adds video consultation to patient services. As telehealth participants increase, service delivery to CHC patients can dramatically expand and improve.



*Dr. Ricardo Custodio (left),  
Bay Clinic Medical Director,  
demonstrates telehealth equipment*

## **National Health Service Corps**

The National Health Service Corps (NHSC) mission is to increase access to primary health care services and reduce health disparities for underserved populations who live in designated health professional shortage areas (HPSAs). HPCA assisted with formal recruitment interviews for the NHSC Scholarship Program using a standardized questionnaire. The scholarship program provides students with payment of reasonable educational costs in return for dedicated service in a United States HPSA. Hawai'i currently has four NHSC scholars serving at community health centers.

### Strategic Business Management

The evolution of the health care industry presents many challenges requiring a delicate balance of internal systems and operating structures. HPCA provides ongoing support to its community health centers (CHCs) in strategic business planning, general practice management (integrated delivery systems, contract negotiation and cost analysis), information systems, and operational and financial management. HPCA also coordinates training, education, and resources to address critical topics and management development to improve clinical and fiscal performance in Hawai'i's health care communities.

HPCA coordinated several business management seminars for member organizations, including "Financial Practice Analysis (FPA)" presented by Eric Holzberg of American Express Tax & Business Services which focused on cost analyses of direct clinical care, enabling services, overhead, diagnosing trouble areas, and improving operations.

*Mary Rydell  
HCFA's Pacific Area Representative  
and Dr. Jonathan Won  
Hawai'i Dental Society President & CEO  
at the HPCA Annual Meeting*



As health care becomes increasingly competitive, providers must have in-depth understanding of costs, billing patterns, and opportunities for cost efficiency. Recognizing this urgency, the Bureau of Primary Health Care encourages all CHCs to be price competitive, cost effective, and efficient. Following the FPA training, HPCA coordinated Physician Services Practice Analysis (PSPA) training through Medical Group Management Association and the Center for Research in Ambulatory Health Care Administration. PSPA helps each CHC collect reliable information to analyze practice activities, compare performance to other CHCs and other health care providers, and utilize information to improve their practices and competitive position in the marketplace.

HPCA's business management office is dedicated to helping CHCs coordinate and streamline their operations by fully utilizing tools available to increase access to care for all Hawai'i residents.

### Hawai'i Immigrant Health Initiative

The Hawai'i Immigrant Health Initiative (IHI) is funded through the Hawai'i State Department of Human Services Med-QUEST Division and administered by HPCA. It supports primary care for low-income immigrants who meet Medicaid eligibility standards but cannot enroll because they arrived in the United States after August 22, 1996.

HPCA coordinates the IHI program on four islands through sixteen participating community health centers and other providers. Effective July 1, 2000, children and youth ages 0 to 19 can enroll in the QUEST program (supported by state-only funds), therefore IHI

is only available to immigrants over age nineteen who are legal Hawai'i residents. Primary care services include physical exams and diagnosis and treatment of chronic, episodic and acute conditions, preventive care, education, prescription and non-prescription drugs and supplies, follow-up care, immunizations, gynecological assessments, specialty care, and family planning counseling. These services help this vulnerable population maintain good health and prevent costly hospitalization when minor conditions go unchecked.

Data collected through June 1999 showed that 4,265 immigrants used the IHI program. HPCA estimates more than 6,000 immigrants were served through July 2000.

## Hand In Hand

Understanding the importance of partnerships with public and private sectors, HPCA is committed to sharing ideas and resources and learning from community members. Collaborative efforts involving the community health centers and community partners include projects to reduce health disparities among minority populations in areas such as diabetes management, tuberculosis, immunizations, and breast and cervical cancer screenings.

HPCA is expanding its vision through projects fostering coalition-building, networking with state and federal offices, advocating for improved access and quality of care to special populations, and joining with grassroots organizers.



*Jane Leitch from DK Publishing  
presents books to  
community members*

### **Health Centers Promote Literacy**

In the spring of 2000, Dorling Kindersley (DK) Publishing donated 35,000 copies of *My First Word* book to ten community health centers (CHCs) and statewide literacy programs. The event created new community partnerships by linking medical care to young children's reading development. The books are tools at the CHCs that support the relationship between the

pediatric providers and their consumers and instill in parents the connection between reading and their children's development.

This project was accomplished through the collaborative efforts of Dorling Kindersley Publishing, I Am Your Child Foundation, United States Department of Education Region IX, and HPCA.

### **Minority Health**

Hawai'i is the only state in the nation where "minorities" are the majority population and HPCA continues to be a leader in related activities.

HPCA is represented at the National Rural Health Association with a seat on the Minority Health Workgroup, Health Professions Subcommittee. HPCA's Kim K. Birnie is the only workgroup member to represent Native Hawaiians, Pacific Islanders, Asian Americans, or island geography.

At the national level, HPCA is on the American Legacy Foundation's Steering Committee for Asian Americans and Pacific Islanders which administers the master tobacco settlement funds. HPCA also continued its involvement in Asian & Pacific Partnerships for Empowerment and Leadership (APPEAL), the only national tobacco prevention and education program of Asian Americans and Pacific Islanders. In July 2000, APPEAL's Advisory Committee met with the American Legacy Foundation.

President Clinton signed the Executive Order on Asian Americans and Pacific Islanders in 1999, creating an Office on Asian Americans and Pacific Islanders. HPCA provides input and participated in conference calls on health issues concerning Asian Americans and Pacific Islanders.

Involved in nearly three years of planning, HPCA was instrumental in organizing the 13th Annual Treating and Counseling People of Colour conference in Honolulu in December 1999. The meeting included field trips to Wai'anae and Waimānalo hosted by their respective community health centers and a Pacific-style reception at the Bishop Museum. This meeting was so successful the host organizations are also planning the 2002 conference in Hawai'i.

**Native Hawaiian  
Health Professions  
Scholarship  
Program**

There is growing national awareness that cultural competency and sensitivity training are critical to appropriate health care delivery and increasing access to early care. While these approaches are laudable and necessary, grow-your-own programs—those that train, mentor, certify, and encourage young health professionals to return to their own communities—are always the best. The Native Hawaiian Health Professions Scholarship (NHHSP) is just such a program.

Began in 1991 to supply health professionals to the Native Hawaiian community, as well as to strive for parity for Hawaiians in the health professions, the scholarship program has awarded 101 scholarships in eleven primary care fields. In its third year at HPCA, the NHHSP placement component plays a meaningful role in strengthening the links between the community health centers and the Native Hawaiian Health Care Systems (NHHCS).

Not restricted to health centers, placement opportunities are explored in every rural, underserved, or significantly Hawaiian community. Last year, six scholars began serving at sites around the islands: two physicians are at Wai'anae Coast Comprehensive Health Center, one physician at Waimānalo Health Center, one nurse on her home island at Moloka'i General Hospital, one social worker doing substance abuse counseling with Hawaiian women in Ko'olauloa, and the program's first nutritionist working with the Hawai'i State Department of Health's Nutrition Branch educating and designing traditional diets.

Ten new scholarships were awarded in August 2000 in nursing, social work, and public health. Sixteen scholars will enter the workforce in 2001 after completing their training. Ongoing education and promotion is still necessary to increase the larger health community's awareness of the program and the advantages of hiring health professionals of Hawaiian ancestry. Monthly status reports are available.

**Native Hawaiian Health**

In addition to Native Hawaiian Health Scholarship Program, HPCA was involved in these activities:

- ✧ American Cancer Society's Native Hawaiian Breast Cancer Subcommittee
- ✧ Coalition for Tobacco Free Hawai'i's Special Populations Task Force
- ✧ Production of the Fall 2001 issue of *Pacific Health Dialog* on Native Hawaiian Health
- ✧ Meetings on the feasibility of other Centers of Excellence in Hawaiian communities
- ✧ Support of the Indigenous Healers' Conference hosted by Waimānalo Health Center in October 2000
- ✧ Joined Papa Ola Lōkahi, Tripler Army Medical Center, the Veterans' Administration, and the University of Hawai'i to discuss two Department of Defense initiatives: Hawai'i Integrated Federal Health Care Partnership and Pacific Island Health Care
- ✧ Pacific Diabetes Today Resource Center's Expert Council with meetings held February 2000 in Palau and August 2000 in Honolulu.

The Native Hawaiian Health Care Systems (NHHCS) Institutional Review Board is a new process to improve research in all Hawaiian communities. Housed at Papa Ola Lōkahi, HPCA will be involved in initial reviews.

'Ahahui o nā Kauka, Association of Native Hawaiian Physicians, is headquartered at HPCA. Administrative activities included the First Annual Meeting, the hui's first member-wide election of board members, and coordinating a three-day continuing medical education conference August 10-13, 2000 on Kaho'olawe entitled "Increasing Cultural Competency Among Native Hawaiian Physicians." There are almost 200 known physicians worldwide of Kanaka Maoli (Native Hawaiian) descent; seventy-seven are active dues-paying 'Ahahui o nā Kauka members and twelve are affiliates.

The Native Hawaiian Health Care Improvement Act was rewritten and submitted to Congress for reauthorization. The new bill provides greater placement authority and placement subsidies for scholars who work at any NHHCS and newly-defined Native Hawaiian Health Centers. Congressional reauthorization is expected in 2000.

# Hand in Hand



## Hawai'i Covering Kids

HPCA's three-year Hawai'i Covering Kids (HCK) grant is funded by The Robert Wood Johnson Foundation and supported by the Southern Institute on Children and Families. Its primary focus is identification and enrollment of all eligible children and youth into the Med-QUEST programs while also helping to simplify the application process. There is a statewide project and two pilot projects that started June 1999. A third pilot, funded through HPCA by the Bureau of Primary Health Care (BPHC), started June 2000.

HCK had an extremely productive first year. The state coalition expanded to 118 members representing eighty-seven organizations. Five task forces and one workgroup met regularly to work on process simplification, identification and outreach, evaluation, media and public information, training and public education, and enrolling all eligible newborns. Highlights of the statewide effort included:

- ✧ Worked with Med-QUEST to reduce documentation and verification barriers
- ✧ Launched an informational Web site
- ✧ Completed electronic application software version 1.0 for Big Island Pilot Project testing
- ✧ Established Kids Health Insurance Hotline through Ask Aloha United Way with toll-free access from the Neighbor Islands
- ✧ Sponsored two conferences for community and state outreach workers funded by BPHC
- ✧ Received 5,642 referral forms, as of October 2000, from parents and guardians through HCK's school lunch outreach campaign
- ✧ Secured a three-year grant from HMSA Foundation to establish a reliable system to collect information about children's health insurance status
- ✧ Produced two videotapes: "Hawai'i's Medicaid Programs" and "Application Assistant Training for Community Members" cosponsored by Med-QUEST Division and funded by BPHC
- ✧ Designed a Newborns Action Plan to enroll 100% of eligible newborns into statewide health insurance programs

Pilot projects are on the islands of Hawai'i, Maui, and O'ahu's Kalihi-Pālama area. Outreach workers focused on natural points of contact for potentially uninsured children including community health centers, schools, WIC clinics, and Head Start offices. Referral systems were established to reach families and data were collected monthly to measure enrollment and outreach. Highlights included:

- ✧ Conducted extensive school outreach
- ✧ Tested electronic application software
- ✧ Developed special initiatives to enroll immigrant children and youth

For more information and project updates, visit the Web site at [www.coveringkids.com](http://www.coveringkids.com).

## Compared to Insured Children Uninsured Children Are:

**2 times more likely not to have  
a recent physician visit**

**4 times more likely to delay in  
seeking care because parents  
are worried about payment**

**8 times less likely to have a  
regular source of health care**

**5 times more likely to use  
the emergency room as  
a regular source of care**

Stuart Altman, Ph.D.  
September 27, 2000

*Sarah Shuptrine (left)  
Covering Kids  
Director  
and  
Beth Giesting (right)  
HPCA  
Executive Director*



**“Those without health insurance must often choose between food and medicine—not just once but every month of their lives. The Medicine Bank helps infants with fevers, children with asthma, teenagers with sexually transmitted diseases, and adults with hypertension or diabetes.”** Dan Domizio, P.A., Pāhoa Family Health Clinic

### **Lā’au Makana, The Medicine Bank**

From August 1999 to July 2000, The Medicine Bank collected sample medicines from O’ahu’s medical and pharmaceutical communities with a wholesale value of \$1.1 million. Forty-six physicians and drug company representatives joined as Medicine Bank donors, bringing the total number to over 250. Many private individuals contributed health care supplies and durable medical equipment as well. Aloha Airlines and Pacific Wings continued their invaluable service of transporting Medicine Bank supplies without charge to community health centers (CHCs) on the islands of Hawai’i and Maui.

This year, one Medicine Bank challenge—successfully met—came when vital Hawai’i State Department of Health (DOH) in-kind staff assistance was slated for elimination. HPCA and DOH received state legislative support to transfer the pharmacist position to the DOH Communicable Disease Division where duties also included extending CDD’s capabilities. The pharmacist assistant position was reduced to part-time and is now supported by HPCA. DOH continues to provide secure space for The Medicine Bank at no charge.

The CHCs explored discount purchasing options for pharmaceutical and supplies through The Medicine Bank. After surveying national and local options, the group decided to work with a local wholesaler offering prices approximating the Federal Drug Pricing Program.

The Medicine Bank director published a bimonthly newsletter and wrote a monthly column for the *Hawai’i Medical Association News*. She also regularly sent individual letters to physicians and pharmacy representatives to remind them of unmet needs and their valued role as Medicine Bank donors. Finally, an annual survey was conducted to evaluate the program’s effectiveness and garner ideas for future directions.



*Claire Rausch, F.N.P. (right) at Kalihi-Pālama Health Center’s Healthcare for the Homeless site dispensing medication distributed by The Medicine Bank*

### **Dental Health Task Force**

The Dental Health Task Force was formed in September 1999 to improve dental access and care for the people of Hawai’i. Dental health issues include lack of accessible providers in underserved areas, no fluoridated water, inadequate dental insurance, high cost of care, lack of care for the elderly and people with disabilities, and QUEST/Medicaid Fee-for-Service reimbursements and capitation concerns for dentists. Each will be addressed in a complete strategic plan after careful study. The Dental Health Task Force is composed of community health center directors, representatives from various health and social service organizations, dentists, dental hygienists, and government agency personnel. The plan will be completed by December 2000.

## Advocacy

### **Bureau of Primary Health Care, Health Resources and Service Administration, Public Health Service, and United States Department of Health and Human Services**

The U. S. Department of Health and Human Services Bureau of Primary Health Care (BPHC), Health Resources and Services Administration, and Public Health Service expanded support and assistance for HPCA and its members by adding \$45,000 to base funding, providing \$50,000 for outreach and enrollment activities (allowing Maui to actively participate in the Hawai'i Covering Kids project), \$30,000 for cost analysis and management technical assistance, and \$16,800 to work on school-based health issues.

Executive Director Beth Giesting continues to serve on the Bureau's Primary Care Association/Primary Care Office Workgroup, representing Region IX Primary Care Associations at quarterly meetings to discuss primary care needs, bureau policy, funding, and programs.

HPCA participated in BPHC and National Association of Community Health Centers (NACHC) conferences to keep abreast of national issues pertinent to Hawai'i's community health centers (CHCs). The meetings provided our CHCs and HPCA with involvement in national issues as well as training in administrative, clinical, and fiscal operations.

*" Our vision is that every person in every underserved community, will have access to primary and preventive care and through improving the delivery of care and patient self-management of disease, there will be no disparities in health status due to race, ethnicity, or income. "*

Marilyn Hughes Gaston  
Assistant Surgeon General  
and Associate Administrator  
Bureau of Primary Health Care

*David Peters  
Executive Director  
Ho'ola Lāhui Hawai'i  
and Carlayna Nakamura  
Executive Director  
Community Clinic of Maui*



### **Summary of 2000 Legislature Outcomes**

#### ***HB 540***

Provides state funding from Tobacco Settlement funds to ensure that legal resident immigrant children have access to Medicaid/QUEST and the State Children's Health Insurance Program (CHIP). Effective July 1, 2000 at the same time Hawai'i's State CHIP started.

#### ***Uninsured Services***

\$800,000 was added to the nearly \$2 million base the state invests in uninsured services.

#### ***Dental Safety Net***

\$1 million appropriated for safety net dental services. Funds contracted to community providers. Funding is to ensure better access to dental care for indigent individuals with disabilities and to establish new service sites, particularly on the Neighbor Islands, through contracts with community providers.

#### ***Medicine Bank Pharmacist Reinstated***

The Hawai'i State Department of Health (DOH) pharmacist position that supports the Medicine Bank was scheduled to be phased out. Legislature approved permanent reinstatement and funding for the position within DOH Communicable Disease Division (CDD). Besides Medicine Bank responsibilities, the pharmacist will also help CDD with understaffed activities.

#### ***Additional Funding***

Specially targeted funds appropriated including general operating support for Hāna Community Health Center, emergency room subsidy for Wai'anae Coast Comprehensive Health Center and funding for Waikiki Health Center's Care-a-Van.

# Getting the Word Out

## Papers

- ✧ Giesting, B. *Testimony Supporting Reauthorization of the Native Hawaiian Health Care Improvement Act* before the U. S. Senate Appropriations Committee, Subcommittee on Labor, Health and Human Services, and Education. HPCA: August 1999.
- ✧ Giesting, B. *Testimony Supporting Reauthorization of the Native Hawaiian Health Care Improvement Act* before the U. S. Senate Committee on Indian Affairs. HPCA: January 2000.
- ✧ Giesting, B. *All Children Will Be Safe, Healthy, and Ready to Succeed* Hawai'i Primary Care Association and Champions for Children for the 2000 Legislature. HPCA: January 2000.
- ✧ Giesting, B. *Hawai'i Health Issues* HPCA: March 2000.
- ✧ Luksch, B. *All Children Will Be Safe, Healthy, and Ready to Succeed* Hawai'i Covering Kids and Champions for Children for the 2000 Legislature. HPCA: March 2000.

## Presentations

- ✧ Luksch, B. and Duarte, C. *Hawai'i Covering Kids and Med-QUEST Partnership*, presentation to Office of the Governor Interdepartmental Council. HPCA: October 1999.
- ✧ Giesting, B. *Uninsured Children and Hawai'i Covering Kids*, presentation at Hawai'i Medical Service Association news conference. HPCA: December 1999.
- ✧ Luksch, B. *Hawai'i Covering Kids Update*, presentations to Health QUEST Roundtables. HPCA: November 1999, December 1999, and January 2000.
- ✧ Luksch, B. *Hawai'i Covering Kids Update*, presentations to State CHIP Community Group. HPCA: December 1999, February 2000, and April 2000.
- ✧ Giesting, B. *Critical Interactions Between Business and Health*, presentation at Hawai'i Conference on Rural Health. HPCA: January 2000.
- ✧ Giesting, B. *Children's Health: A Vision for Hawai'i*, presentation to statewide enrollment conference. HPCA: March 2000.
- ✧ Giesting, B. *Hawai'i's Community Health Centers and the State Primary Care Association*, presentation to AFL-CIO. HPCA: April 2000.
- ✧ Luksch, B. *Process Simplification, Outreach, and Enrollment Efforts*, presentation to Joint Legislative Committees Briefing. HPCA: April 2000.
- ✧ Giesting, B. *Health Issues: Recommendations for Welfare Reform*, presentation to Legal Aid Society of Hawai'i Welfare Reform Summit. HPCA: August 2000.
- ✧ Look, M. and Suzuki, K. *Hawai'i Dental Strategy 2000*, presentation at Hawai'i Dental Task Force Meeting. HPCA: August 2000.

## News Coverage

- ✧ *KGMB 9 News at 5* "No-Cost Health Insurance Options for Kids," feature on Hawai'i Covering Kids and HOPE for Kids door-to-door canvassing outreach, April 2000.
- ✧ Giesting, B. "Medicine Bank helps some 40,000," *Honolulu Star-Bulletin* April 5, 2000.
- ✧ *KITV 4 News* "Get Covered Campaign," with Beth Giesting's presentation on "Hawai'i's Efforts to Cover More Kids," June 26, 2000.
- ✧ Giesting, B. "Kids Health Plan is Wonderful," *Honolulu Advertiser* September 4, 2000.
- ✧ Giesting, B. "Kids Health Help," *Midweek* September 13, 2000.

# Hawai'i Primary Care Association

## Contact Information

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*Back row: Kathy, Pat, Charlene,  
Karen, and Barbara  
Front row: Alison, Kim, and Beth*

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# Community Health Centers

## Hawai'i

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Facsimile 961.4795  
Email slauniu@aol.com  
Web Site www.bayclinic.org

Pāhoa Family Health Clinic  
P. O. Box 1455  
Pāhoa, HI 96778  
Telephone 965.9711  
Facsimile 965.6240

Ka'ū Family Health Center  
P. O. Box 70  
Nā'ālehu, HI 96772  
Telephone 929.7311  
Facsimile 929.9087

## Hāmākua Health Center

P. O. Box 509  
Honoka'a, HI 96727  
Telephone 775.7206  
Facsimile 775.9404  
Email pswartz@hamakua-health.org  
Web Site www.hamakua-health.org

## Maui

### Community Clinic of Maui

48 Lono Avenue  
Kahului, HI 96732  
Telephone 871.7772  
Facsimile 872.4029

Ka Hale A Ke Ola Resource Center  
670-A Wai'ale Drive  
Wailuku, HI 96793  
Telephone 871.7772

Lahaina Comprehensive Health Center  
1830 Honoapi'ilani Highway  
Lahaina, HI 96761  
Telephone 871.7772

## Hāna Community Health Center

4590 Hāna Highway  
(mail) P. O. Box 807  
Hāna, HI 96713  
Telephone 248.8294  
Facsimile 248.7223

## O'ahu

**Kalihi-Pālama Health Center**  
915 North King Street  
Honolulu, HI 96817  
Telephone 848.1438  
Facsimile 841.1265  
Email kphcadmin@loihi.com  
Web Site www.healthhawaii.org

River of Life Mission  
101 Pauahi Street  
Honolulu, HI 96817

Safe Haven  
41 South Beretania Street  
Honolulu, HI 96817

## Kōkua Kalihi Valley

1846 Gulick Avenue  
Honolulu, HI 96819  
Telephone 848.0976  
Facsimile 845.9036  
Email jorywatland@worldnet.att.net  
Web Site www.kokuakalihivalley.org

KKV Kūhiō Park Terrace  
1475 Linapuni Street, #A-175  
Honolulu, HI 96819

KKV Kalihi Valley Homes  
2243 Kalaunu Street  
Honolulu, HI 96819

KKV Hauiki Hale  
1574 Meyers Street  
Honolulu, HI 96819

## Queen Emma Clinics

1301 Punchbowl Street  
Honolulu, HI 96813  
Telephone 547.4970  
Facsimile 547.4671  
Email mfukuda@queens.org  
Web Site www.queens.org/qmc/  
services/qec.html

## Waikīki Health Center

277 'Ōhua Avenue  
Honolulu, HI 96815  
Telephone 922.4787  
Facsimile 922.4794  
Email fchong@i-one.com  
Web Site www.waikikihealthcenter.org

## Waimānalo Health Center

41-1347 Kalaniana'ole Highway  
Waimānalo, HI 96795  
Telephone 259.7948  
Facsimile 259.6449  
Email whc1@gte.net  
Web Site www.waimanalohc.org