



Waiver of Liability

ITS provides limited computer diagnostic, installation and repair services ("Services") to students, faculty, and staff of the University of Hawaii, as provided by the ITS Support Policies ("Policies"). All Services extended by ITS will be governed by these Policies, and shall not contradict these Policies unless explicitly documented and agreed upon by ITS.

Services for computer hardware are limited to installation and diagnostics only. Any additional software or hardware installations, updates, or reconfigurations necessary for the completion of these Services will be done on a limited support (defined in the Policies as "best effort") basis. By accepting these Services the undersigned agrees that they are provided without warranty of any kind, neither expressed nor implied. ITS and its employees will not be held responsible for any damages that occur while Services are being performed on any computer hardware or software, except when as a direct result of obvious negligence by ITS. Furthermore, ITS will not be liable for future damages or hardships resulting from any part of the Services provided. ITS does not formally charge for these Services and reserves the right to schedule any necessary follow-up to the performed Services on a time-available basis.

I hereby authorize ITS to perform these Services, and understand and agree to the terms stated above.

Signature

Date

Print Full Name

Department

For ITS Use Only

Ticket No. _____

ITS Staff Signature _____

Date Received _____

ITS Staff UH Username _____