Evaluation of the UH Transfer Process

I. Resources (Advisors / Faculty / Technology)

To what extent were these resources helpful in your transfer process?

<table>
<thead>
<tr>
<th></th>
<th>Always helpful</th>
<th>Helpful most of the time</th>
<th>Helpful some of the time</th>
<th>Not usually helpful</th>
<th>Not helpful at all</th>
<th>Did not use</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Counselors/Advisors at 2-year campus</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>2. Counselors/Advisors at 4-year campus</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>3. Faculty at 2-year campus</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>4. Faculty at 4-year campus</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>5. Printed materials</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>6. Online materials and processes</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>7. Tips from other students</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

Please list any other resources that were helpful to you in your transfer process.

II. Easy Access to Resources Including Advising
From your experience, to what extent did you find the following to be true?

<table>
<thead>
<tr>
<th></th>
<th>True all of the time</th>
<th>True most of the time</th>
<th>True some of the time</th>
<th>Not usually true</th>
<th>Not at all true</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>8. Convenient one-stop shop for all forms/information/services</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>9. Consistent information about needed forms</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>10. Centralized online resources that are easy to find</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>11. Responsive offices to phone inquiries and email messages from students</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>12. Difficulties making appointments with the financial aid office or advisors/counselors</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>13. Different types of advisors provide important information</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
</tbody>
</table>

III. Accuracy and Timeliness of Information

From your experience, to what extent are the following statements true?

<table>
<thead>
<tr>
<th></th>
<th>True all of the time</th>
<th>True most of the time</th>
<th>True some of the time</th>
<th>Not usually true</th>
<th>Not at all true</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>14. Counselors/Advisors know details of transfer</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>15. Students can get different answers from different advisors</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>16. Deadlines for academic and financial aid are well advertised</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>17. It may take several weeks to complete credit transfers</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>18. Annual health requirements are well advertised</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>19. There is different tuition for credits at 2-year and 4-year campuses and for summer session</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>20. Completion of an associate degree is needed to transfer to a 4-year campus</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
</tbody>
</table>
Evaluation of the UH Transfer Process

IV. Self Reliance

To what extent did you use any of the following activities in your transfer process?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Used all of the time</th>
<th>Used most of the time</th>
<th>Used some of the time</th>
<th>Did not usually use</th>
<th>Did not use at all</th>
</tr>
</thead>
<tbody>
<tr>
<td>21. Keep signed copies of health, academic, financial aid forms/records</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>that were submitted or received from UH offices</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>22. Note names, dates, and times of meeting with counselors/ advisors/faculty</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>23. Double check that courses taken at other campuses have transferred</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>24. Follow up with the financial aid office after submitting forms to them</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25. Seek pre-advising for programs with an articulation agreement</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>26. Seek pre-admission advising at my 4-year campus</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>27. Keep in touch with advisors and faculty at my 2-year campus</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>28. Keep in touch with advisors and faculty at my 4-year campus</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29. Use online and printed materials only (no advising or counseling)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please list any additional activities that you engaged in during your transfer process.

V. Helpful Hints

To what degree did you use any of these helpful hints to complete your transfer?

<table>
<thead>
<tr>
<th>Hint</th>
<th>Used all of the time</th>
<th>Used most of the time</th>
<th>Used some of the time</th>
<th>Did not usually use</th>
<th>Did not use at all</th>
</tr>
</thead>
</table>
30. Use hawaii.edu email for receiving announcements and notices
31. Know that new transfer students register with all other new students the first semester of transfer
32. Check STAR each semester regarding transferred courses
33. Know what forms and signatures are needed for academic actions
34. Be aware of your “Core Year” so that you know your core requirements
35. Understand that some courses are offered Fall only or Spring only
36. Know that fall semester transfer is better for financial aid availability

Please list any other helpful hints that you used to complete your transfer.
Evaluation of the UH Transfer Process

VI. Online Transfer Resources

Please look at these screenshots of webpages and rate them on how helpful each webpage was to you in your transfer process using the scale of "Always helpful" to "Did not use."

1. Transfer to a UH Campus
www.hawaii.edu/admissions/transfers.html
- Always helpful
- Helpful most of the time
- Helpful some of the time
- Not usually helpful
- Not helpful at all
- Did not use

2. UH Course Transfer Database
www.hawaii.edu/transferdatabase
- Always helpful
- Helpful most of the time
- Helpful some of the time
- Not usually helpful
3. UH Mānoa General Education - Articulation and Transfer
www.hawaii.edu/gened/articulation.htm

- Always helpful
- Helpful most of the time
- Helpful some of the time
- Not usually helpful
- Not helpful at all
- Did not use

Articulation & Transfer

Course lists:
- General Education (searchable database)
- UH System courses that transfer to UH Mānoa (searchable database)
- UH courses that transfer with GenEd credit

Course lists:
- Hawaiʻi Community College
- HostCC
- KapCC
- KuCC
- LeaCC
- MakCC
- WaiCC
- UH Hilo
- UH West Oahu

Information for Faculty, Staff, Administration
- Foundations (site)
- Multicampus agreement

4. UH Mānoa Bachelor Degree Program Sheets and Sample Four Year Academic Plans
http://manoa.hawaii.edu/ovcaa/programsheets

- Always helpful
- Helpful most of the time
- Helpful some of the time
5. UH Hilo Transfer Information
http://hilo.hawaii.edu/studentaffairs/admissions/transfer.php

- Always helpful
- Helpful most of the time
- Helpful some of the time
- Not usually helpful
- Not helpful at all
- Did not use

6. UH West Oahu Advising Sheets
http://westoahu.hawaii.edu/advising

- Always helpful
- Helpful most of the time
- Helpful some of the time
- Not usually helpful
7. STAR for Students

https://www.star.hawaii.edu
Evaluation of the UH Transfer Process

VII. Help Us Help You

Please list two things that you think would make the transfer process better.

VIII. Overall Assessment of the Transfer Process

In general, how would you rate your experience of transferring from a UH 2-year campus to a UH 4-year campus?

Rate your transfer experience.

<table>
<thead>
<tr>
<th>Excellent</th>
<th>5</th>
<th>4</th>
<th>3</th>
<th>2</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
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<table>
<thead>
<tr>
<th>Excellent</th>
<th>5</th>
<th></th>
<th></th>
<th>2</th>
<th>Poor</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate your transfer experience.</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

Back | Next | Save and Continue Later
Evaluation of the UH Transfer Process

IX. Demographics

1. Current Age (in years)
   Select one...

2. Gender
   - Male
   - Female

3. Ethnicity (select the one category that you most identify with)
   - American Indian/Alaskan
   - Black
   - Chinese
   - Filipino
   - Hawaiian/Part-Hawaiian
   - Hispanic
   - Japanese
   - Korean
   - Other Asian
   - Pacific Islander
   - White
   - Mixed
   - Unknown
   - Other (please specify): ...

4. Part- / Full-Time Student
   - Part-time student
   - Full-time student

5. Residency
   - Resident student
   - Nonresident student

6. Most recent UH Community College campus from which I transferred
   - Hawai‘i Community College
   - Honolulu Community College
   - Kapi‘olani Community College
   - Kaua‘i Community College
   - Leeward Community College
   - Maui College
7. Other UH Community College(s) that I attended and earned credit (check all that apply)
   □ Hawai‘i Community College
   □ Honolulu Community College
   □ Kapi‘olani Community College
   □ Kaua‘i Community College
   □ Leeward Community College
   □ Maui College
   □ Windward Community College

8. Number of semesters completed prior to transfer to the four-year campus I am currently enrolled in:

9. Type of degree(s) completed prior to transfer:
   □ None
   □ Certificate of achievement (30 credits)
   □ Associate degree
   □ Bachelor’s degree
   □ Other

10. If you earned a degree prior to transferring, please specify the program / discipline.

11. Did you transfer to a four-year campus using an articulation pathway agreement? If yes, please specify the pathway agreement.
   ○ No
   ○ Yes

12. UH four-year campus that I am currently enrolled at:
   ○ UH Hilo
   ○ UH Mānoa
   ○ UH West O‘ahu

13. Number of semesters I have been at this UH four-year campus:

14. Current major at four-year campus:
   ○ Undecided
   ○ Current Major