

Evaluation of Articulation & Transfer within the UH System



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Why do this study?

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Students	Fall 2005	Fall 2011
Total transfers	3,146	3,203
Transfers from UHCCs to UH 4-Year Campus	1,217 (38.7%)	1,478 (46.1%)

- Proportion of transfers from UH 2-year to UH 4-year campuses has increased
- Transfer initiatives implemented, e.g.,
 - Automatic admissions
 - Gen Ed MOU
 - STAR
 - Ka`ie`ie

What to study?

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- We have not heard the student voice about the transfer process in a systematic way
- What are their issues/concerns?
- We conducted a study to identify the issues/concerns before doing a survey with all recent transfer students (within 18 months of transfer)
- IRB approval was obtained before conducting the focus groups and survey (Exempt status)

Focus Groups

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- Advisors/counselors statewide in person or via HITS
 - 2-year and 4-year campuses
- Students from UHM & UHWO on their campuses
- Analysis of discussions identified common themes
- Pilot survey developed and tested
- Refinements made to the survey
- Survey posted for three weeks, November 2011

Survey

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- **Web-based via Surveyshare**
 - Sent to 1,304 transfer students in Fall 2011
 - ✦ From UH 2-year campus transferred to UH 4-year
 - ✦ Fall 2010, Spring 2011
 - Return of 253 surveys
 - Response rate of 19.4%

Findings: Age, Gender, Ethnicity

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- Demographics

AGE	System	Hilo	Manoa	West Oahu
Mean age (yrs)	27.93	28.53	26.33	33.02

GENDER	System	Hilo	Manoa	West Oahu
Females (%)	61.7	70.0	58.02	82.63
Males (%)	35.2%	30.0	41.98	18.37

ETHNIC GROUP	Filipino	Hawaiian/Part- Hawaiian	Mixed	Japanese	Caucasian
%	16.6	16.2	15.0	11.5	11.1

Findings: Demographics

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2-year campus from

- KapCC 36.4%
- LCC 24.0
- HawCC 12.0
- HonCC 10.8
- Maui Col 8.4
- WCC 6.0
- KauCC 2.4

4-year campus to

- UHM 67.5%
- UHWO 19.9
- UHH 12.6

Findings: Overall Satisfaction with Transfer

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- In general, how would you rate your experience of transferring from a UH 2-year campus to a UH 4-year campus? (Scale: 1=poor; 5=excellent)

	System	Hilo	Manoa	West Oahu
Mean score	3.61	3.71	3.48	3.98*

- *** Mean for UHWO is significantly higher than UHM mean**

Findings: Resources advisors, faculty, technology

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- 1. To what extent were these resources helpful in your transfer process?

- **scale, 0 (did not use) - 5 (always helpful)**

<u>Resource:</u>	<u>Mean Score:</u>
○ Online materials	3.89
○ Printed materials	3.69
○ Faculty—2 yr campus	3.53
○ Other students	3.43
○ Couns/Adv-2 yr campus	3.31
○ Couns/Adv-4 yr campus	3.27
○ Faculty-4 yr campus	3.25

Findings: Easy Access to Resources

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- From your experience, to what extent did you find the following to be true?

○ **scale, 0 (do not know) - 5 (always true)**

<u>Statement</u>	<u>Mean Score</u>
• Consistent information	3.53
• Online resources	3.47
• One-stop shop	3.31
• Responsive offices	3.23
• Different types of advisors	2.94
• Difficulty making appts	2.50

Findings: Accuracy/Timeliness of Information

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- From your experience, to what extent did you find the following to be true?
 - **scale, 0 (do not know) - 5 (always true)**

<u>Statement</u>	<u>Mean Score</u>
• Diff tuition 2-yr vs 4-yr campus	3.97
• Deadlines well advertised	3.49
• Counselors/advisor know details	3.43
• Health req well advertised	2.98
• Diff answers from diff advisors	2.91
• Weeks to transfer courses	2.79
• Need associate degree to transfer	1.93

Findings: Self Reliance

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- To what extent did you use any of the following activities in your transfer process?

scale, 0 (did not use) - 4 (used all the time)

<u>Statement</u>	<u>Mean Score</u>
• Double check course transfer	3.15
• Keep copies of submitted forms	2.88
• Follow-up with Fin Aid Office	2.54
• Note names, dates & times of mtgs	2.44
• Seek pre-admission advising at 4-yr campus	2.25
• Use online and printed materials only	2.20
• Keep in touch with 4-yr advisors/faculty	2.10
• Seek pre-advising for programs in articulation	1.89
• Keep in touch with 2-yr advisors/faculty	1.74

Findings: Helpful Hints

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- To what degree did you use any of these helpful hints to complete your transfer?

○ **scale, 0 (did not use) - 4 (used all the time)**

<u>Statement</u>	<u>Mean Score</u>
• Use hawaii.edu email	3.58
• Check STAR each semester	3.31
• Some courses Fall or Spr only	2.98
• New transfer students register late	2.77
• Know what forms/signatures needed	2.74
• Know your core year	2.51
• Fall semester better for financial aid	1.83

Findings: Online Transfer Resources

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- Ratings of web shot items: **System resources**
 - **scale, 0 (did not use) - 5 (always helpful)**

	Transfer to UH Campus	UH Course Transfer Database	STAR for Students
Mean	2.78	1.99	4.10

Findings: Online Transfer Resources

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- Ratings of web shot items: **Campus resources**
 - **scale, 0 (did not use) - 5 (used all the time)**

	UH Manoa Gen Ed	UH program sheets & sample plans	UH Hilo Transfer Info	UHWO Advising Sheets
Mean	1.73	2.63	2.73	3.65

Findings: Predictors of overall transfer experience

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Predictors

- Age
- Gender
- Origin 2-yr campus
- Current 4-yr campus
- *Helpful resources*
- *Ease of access*
- *Accuracy/timeliness*
- *Self reliance*
- *Helpful hints*

Results

- *Composite variables significant, $R^2=.29$*
- Strongest predictors:
- *Ease of access*
 - $r=.460$
- *Helpful hints*
 - $r=.360$

Conclusion

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- In general, students rated their transfer experience positively.
- Interaction with and access to advisors was very important to students and rated positively
- *STAR had the highest ratings (always helpful)*
 - Concerns related to timeliness and accuracy expressed
- Ability to register earlier is critical to graduate on time
- One-stop shop for advising
- Help Us Help You (Give us 2 suggestions to improve)
 - See Handout

The System

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