MAXIMIZING THE IMPACT OF OUR STRATEGIES

UNIVERSITY OF HAWAI'I AT HILO

MEETING AGENDA

October 23, 2013

9:00   Session Overview and Introductions
       Randy Hirokawa, University of Hawai‘i at Hilo
       Chris Navia, US Education Delivery Institute

9:30   Taking Stock of Advising at Hilo
       Participants will reflect upon the effectiveness of current advising models being utilized at UH Hilo, identifying barriers and successes so far.

10:30  Break

10:45  Strengthening Advising at Hilo
       In this session, participants will further explore the key components of successful advising programs, as well as review several advising best practice models. Participants will then discuss how they can improve on advising practices at Hilo, with particular attention paid to the efforts already underway to implement intrusive advising on the campus.

11:45  Lunch

12:30  Refining the Implementation of Intrusive Advising: Building the Delivery Chain
       Delivery chains help answer the question “How—and through whom—does a strategy actually happen?” During this session, participants will construct and analyze a delivery chain to ensure that the appropriate actors are being effectively engaged in the implementation of an intrusive advising program.

1:30   Refining the Implementation of Intrusive Advising: Stakeholder Management and Communication
       Successful implementation of an intrusive advising program relies on a number of important stakeholders at UH Hilo. In this session, we will identify who those stakeholders are, what roles they need to play in successful implementation, and how to ensure their overall supportive of this initiative.

2:30   Refining the Implementation of Intrusive Advising: Identifying the Critical Steps
       During this session, participants will refine Hilo’s implantation plan as it relates to intrusive advising, including identification of target outcomes and benchmarks needed to track success.

4:00   Meeting Closing