

Date Notice Posted February 13, 2023

(OPM use only)

UNIVERSITY OF HAWAI'I NOTICE OF SOLE SOURCE

Item(s) to be purchased: Ocelot Chatbot Software and Services

Description and quantity of item(s):

Qty. Description

Furnish and Deliver Ocelot chatbot software and related services for all ten campuses of the University of Hawaii to efficiently respond to on-line inquiries about admission policies and financial aid, and explain critical and complex topics about enrollment management to students with guided conversations and advice, relevant videos, and website links. Each campus also needs automated translation services to effectively communicate in multiple languages with the University's diverse student body, in order to increase demographic diversity and improve retention rates.

The University desires to enter into a three year agreement in the total amount \$792,219.58, inclusive of all applicable taxes.

Party to be awarded: CareerAmerica, LLC dba Ocelot

Address: 703 11th Street

City: Boulder State: Colorado Zip Code: 80306

Date Contract to be issued: February 20, 2023

(OPM use only)

Procurement Specialist: Kurt Minato

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ANY PERSON WISHING TO FILE WRITTEN OBJECTIONS TO THE ISSUANCE OF THE CONTRACT SHALL FILE THEIR OBJECTIONS WITH THE UNIVERSITY OF HAWAI'I, OFFICE OF PROCUREMENT MANAGEMENT, 1400 LOWER CAMPUS ROAD, ROOM 15, HONOLULU, HAWAII 96822, WITHIN SEVEN (7) CALENDAR DAYS FROM THE DATE THIS NOTICE WAS POSTED.