

Date Notice Posted May 28, 2024

(OPM use only)

## UNIVERSITY OF HAWAI'I NOTICE OF SOLE SOURCE

Item(s) to be purchased: Mobile Parking Payment Services

Description and quantity of item(s):

Qty.                      Description

Mobile parking payment services at the University of Hawaii at Manoa. Features and services include: Native mobile application for smartphones with built in push notifications; live customer support 24 hours/day and 365 days/year; interactive Voice Response (IVR) or telephone-based payment option to allow accessibility to customers without access to a "smartphone"; web-based PCI-compliant payment option provided in multiple languages to allow accessibility to second-language and/or non-English-speakers; acceptance of all major credit cards (including JCB), Apple Pay, Google Pay, and PayPal; promotional codes and validations capability for extending free or reduced rate parking to visitors to campus, with no charge to UH or customer; turn-by-turn wayfinding directions to parking lots to assist in alleviating traffic congestion; iOS and Android app to validate paid parks using existing technology hardware; and open Application Programming Interface (API) to facilitate integration with existing ParkHub software and other software that can communicate via API. The mobile parking payment services shall be for a period of three (3) years.

Party to be awarded: ParkMobile, LLC

Address: 1100 Spring Street NW Suite 200

City: Atlanta                      State: Georgia                      Zip Code: 30309

Date Contract to be issued: June 4, 2024

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Procurement Specialist: Karlee Hisashima

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**ANY PERSON WISHING TO FILE WRITTEN OBJECTIONS TO THE ISSUANCE OF THE CONTRACT SHALL FILE THEIR OBJECTIONS WITH THE UNIVERSITY OF HAWAI'I, OFFICE OF PROCUREMENT MANAGEMENT, 1400 LOWER CAMPUS ROAD, ROOM 15, HONOLULU, HAWAII 96822, WITHIN SEVEN (7) CALENDAR DAYS FROM THE DATE THIS NOTICE WAS POSTED.**