

LIS 601 Introduction to Reference & Information Services - Dr. Vanessa Irvin

Primary Student Learning Outcome: SLO1 Services (Core-eligible)

Last ran: Spring 2021

Meeting days: Wednesdays, 5:00-7:30pm; Online (Synchronous) due to COVID-19

Course objectives:

- Locate print and online reference resources and specific information in them
- Use and evaluate print and online reference resources using standard LIS criteria
- Conduct online searches using controlled vocabulary, natural language, and Boolean strategies
- Design a strategy for locating information on a specific subject employing print and online sources
- Read, respond, discuss, annotate, and cite a variety of information resources
- Prepare resources to assist library users in locating information on a specific topic in a library
- Conduct and analyze reference interviews
- Express an integrated philosophy of reference and information services based on critical reflection

Required texts:

- Cassell, Kay Ann, & Hiremath, Uma. (2018). *Reference & Information Services: An Introduction, Fourth Edition*. Chicago: ALA-Neal Schuman. ISBN-13: 978-0838915684

Required technology:

- Computer with a reliable internet-connection or mobile device with a high-speed connection
- Use of Zoom & Slack, webcam and microphone, at least one up-to-date modern browser, and office productivity software
- Word processing and presentation software

Teaching methods:

- Seminar style discourse, scholarly reading and writing, search and database demonstrations, critical evaluations of ethnographic data, collaborative problem-solving, role play, attendance to community events, and conversing with guest speakers. A key component to this course is hands-on searching and retrieval of resources and the information within them.

Research methods:

- Bibliographic assessment, textual analysis, and critical evaluation.
- A key component to this course is the taking of an inquiry stance to explore practices engaged for retrieval of resources and the information within them.

Major assignments:

- Research journal (2)
- Question sets (3)
- Pathfinder project and presentation
- Query search exam

ePortfolio-eligible assignment: Query search exam [Individual project]