



UNIVERSITY OF HAWAI'I SYSTEM

ANNUAL REPORT

REPORT TO THE 2006 LEGISLATURE

Annual Report on
GOVERNMENT OPERATIONS

Act 100, SLH 1999 and HRS 304-4.5

December 2005

UNIVERSITY OF HAWAII
REPORT TO THE 2006 LEGISLATURE

**Annual Report on Goals, Objectives/Policies, Action Plan,
and Performance Measures
As Required by Act 100, S.B. 1518, 1999 and HRS §304.4-5**

Act 100 of the 1999 Legislature requires every state department and agency to develop and submit twenty days prior to the start of each regular session an annual report that addresses their goals, objectives/policies, action, and process to measure performance of programs and services in meeting stated goals, objectives, and policies.

HRS §304.4-5 (Act 161) requires the University of Hawai'i Board of Regents to adopt benchmarks tied to Master Plan goals and to use these benchmarks in the development of budget and tuition schedules, the periodic review of programs, and the submission of a report to the Legislature in the second year of each fiscal biennium. This activity was required effective FY 1998. This report requirement is also cited in the preamble of Act 115 as an accountability measure important to greater University autonomy.

Due to the related nature of Act 100 and HRS §304.4-5 (Act 161) requirements, the following information and enclosed documents are presented together to minimize redundancies.

SYSTEM MISSION, VISION, GOALS, OBJECTIVES AND ACTION PLANS

In 2002, the University of Hawai'i community came together and crafted a system Strategic Plan: *University of Hawai'i System Strategic Plan: Entering the University's Second Century, 2002-2010*. The visionary leadership of faculty, students, staff, regents, and friends of the University system set specific objectives and action plans for the University of Hawai'i system. (Enclosure) www.hawaii.edu/ovppp/stratplansys.html

UNIT PLANS

An ambitious and successful system-wide planning effort in fall 2002 resulted in the creation of four Unit strategic plans of the University (UH Mānoa, UH Hilo, UH-West O'ahu, and UH Community Colleges). Though the plans reflect each unit's unique mission and vision, they maintain an intimate and cohesive link to the System plan.

www.uhm.hawaii.edu/vision/

www.uhh.hawaii.edu/uhh/strategic/

www.uhwo.hawaii.edu/aboutuhwo/strategicplan.pdf

www.hawaii.edu/cc/Prpp/prpp_fameset.html

MONITORING AND REPORTING

Policy. Board of Regents' policy requires regular and systematic assessment of programs, services, campuses, and the University system as a whole.

- In accordance with Hawaii Revised Statutes §304.4-5 (also known as Act 161) institutional effectiveness measures (or benchmarks/performance indicators) tied to Master (Strategic) Plan goals have been adopted (Board of Regents' action 10/96) and implemented.

Performance Measures.

- **Program Review.** All University of Hawai'i academic programs are subject to periodic review. Within established University policy, these reviews assess the extent to which academic programs are meeting their stated objectives and whether these objectives are still appropriate to the campus, Unit, and University missions. The University prepares an annual status report on the result of the program review process. The most recent is 2004-2005. (Enclosure)

- **University of Hawai'i Measuring Our Progress Report**

The *Measuring Our Progress Report* is produced biennially to identify relevant performance measures associated with strategic goals and to detail levels of performance or achievement at a point in time, over time, and/or relative to a standard or reference point. The sixth and most recent report was produced in 2004. (Enclosure) The next update will be in 2006.

The report continues to honor the University's commitment to be accountable to the people of Hawai'i. The taxpayers, donors, and families who support the University of Hawai'i and students who enroll for instruction deserve to know they are receiving maximum value for time and resources invested. For each publication of this report, the University has refined and added measures and narrative that help demonstrate the effectiveness of programs and services. This is done not only to satisfy accountability concerns but also to inform our improvement efforts.

- **Tuition Benchmark Comparisons.** The University develops data on tuition changes at comparable institutions. This data is routinely used as a frame of reference and important component for tuition setting at the University of Hawai'i. It was used in the tuition setting process for 2006-2011 which was completed in spring 2005. (Enclosure)
www.hawaii.edu/iro/maps.htm
- **Budget Preparation.** The University of Hawai'i 2006-2008 Biennium Budget and the 2006-2007 Supplemental Budget were informed by relevant institutional effectiveness measures and performance information.