## PROCESS MAP FOR: Council of Senior Student Affairs Officers (CSSAO)

WHO - UHH: Luoluo Hong ()

UHM: Francisco Hernandez () UHWO: Lui Hokoana ()

HawCC: Jason Cifra () LeeCC: Chris Manaseri ()

HonCC: Katy Ho-Middleton (), Wayne Sunahara ()

UHMC: Cathy Bio ( )
WinCc: Ardis Eschenberg ( ) KapCC: Mona Lee ( )
KauCC: Earl Nishiguchi ( )

+++handout distributed previously +++handout distributed w/agenda \*\*\***h**andout at meeting

**DATE:** Wed, 01/15/2014, LeeCC, GT 105, 12 – 230 pm

ITEM	DESIRED OUTCOME	PROCESS	WHO	TIME
Review of Group Memory+++	o agreement of what happened at previous meetings; 11/20/13 & 10/16/13	• discuss	All	05 min
Registration & Records     Nat'l Stu Clearinghouse+++	understanding of status to add Stu Self Service     & Transcript Services	feedforward	Jan	05 min
<ul> <li>Admissions</li> <li>Centralized Processing***</li> <li>Stu Record Update Form+++</li> <li>Failed Pre-Req Check+++</li> <li>ACT Scores</li> <li>Priority of Housing Charges***</li> <li>Carryover of Balance Due***</li> <li>"Not Yet" Letter</li> </ul>	<ul> <li>awareness of initiative by CCSSAO</li> <li>agreement of adding phone # and which one</li> <li>understanding of transactional practice</li> <li>understanding of transactional practice</li> <li>agreement of need to assign higher priority</li> <li>understanding of transactional practice</li> <li>understanding of reconsideration for admit</li> </ul>	<ul> <li>present; Q &amp; A</li> <li>discuss &amp; agree</li> <li>discuss &amp; agree</li> <li>discuss &amp; agree</li> <li>discuss &amp; concur</li> <li>present; Q &amp; A</li> <li>present; Q &amp; A</li> </ul>	CCCSSAO Jan Jan Jan Francisco Francisco Chris	60 min
Student Health+++     Health & Wellness Srvces+++     Internat'l Stu Health Ins+++	<ul> <li>awareness of info shared with BOR Comm</li> <li>understanding of upcoming policy updates</li> <li>understanding of rationale for 1 year extensions</li> </ul>	feedforward	Jan	10 min
Financial Aid     Centralized Processing     E6.204 revision approach+++	<ul> <li>understanding of next steps</li> <li>awareness of info shared with BOR Comm</li> </ul>	feedforward	Jan	10 min
Student Life     Stu Fees+++	o awareness of status of proposed new policy	discuss & concur	Jan	05 min
Campus Support; Other topics	understanding of what's on top, what's challenging	• discuss	All	05 min
Next Meeting	Wed, February 19, 2014 at Kapiolani Community College ?????	feedforward	Mona	05 min