PROCESS MAP FOR: Council of Senior Student Affairs Officers (CSSAO)

WHO - UHH: Luoluo Hong () UHM: Francisco Hernandez () UHWO: Lui Hokoana ()

HawCC: Jason Cifra () HonCC: Katy Ho-Middleton KapCC: Mona Lee () KauCC: Earl Nishiguchi () Guest – Lynn Inoshita, Banner; Barbara Kawamoto & Sandy Wong, Bursar LeeCC: Chris Manaseri () UHMC: Cathy Bio () WinCC: Judy Oliveira ()

+++handout distributed previously +++handout distributed w/agenda ***handout at meeting

ITEM	DESIRED OUTCOME	PROCESS	WHO	TIME
Review of Group Memory+++	 agreement of what happened at previous meetings; 02/19/14 	• discuss	All	05 min
 Registration & Records Transcript Ordering+++ Failed Pre-Req Check+++ Stu Record update Housing Charges in Banner Carryover Balance of Pyments Academic Calendar+++ 	 <i>understanding</i> of status of signing up for Stu Self-Service & Transcript Services <i>agreement</i> on implementation steps <i>understanding</i> of Banner next steps <i>knowledge</i> of transactional practice <i>knowledge</i> of transactional practice <i>agreement</i> on implementation steps 	 feedback discuss & agree feedforward present; Q & A present; Q & A discuss & agree 	All All Lynn Barb; Sandy Barb; Sandy All	05 min 10 min 05 min 30 min 30 min 15 min
Admissions ACT Score Feed o "Not Yet" Letter	 <i>understanding</i> of next steps <i>understanding</i> of next steps 	discuss & agreediscuss & agree	Jan Chris	10 min
Student Health o Internat'l Stu Health Ins+++	o <i>understanding</i> of policy approach	feedforward	Jan	10 min
 Financial Aid E6.206 revision approach+++ 	o understanding of consultation process	feedforward	Jan	10 min
 Student Development Stu Fees+++ E1.204 Sex Harassment+++ 	 agreement of provision vis-à-vis distance learners & concurrent enrollment understanding of progress for amending policy 	 discuss & concur discuss; Q & A 	Jan Mona, Chris	15 min 15 min
Campus Support; Other topics	 understanding of what's on top, what's challenging 	discuss	All	15 min
Next Meeting	 Wed, April 16, 2014 at ??????? Wed, May 21, 2014 at UHM (joint w/ CCAO) 	feedforward	Earl	05 min