PROCESS MAP FOR: Council of Senior Student Affairs Officers (CSSAO)

DATE: Wed, 04/16/2014,UH Hilo Stu Serv Multipurpose Room, 12 – 3pm

WHO - UHH: Luoluo Hong ()
UHM: Francisco Hernandez ()

UHWO: Lui Hokoana ()

HawCC: Jason Cifra () HonCC: Katy Ho-Middleton KapCC: Mona Lee () KauCC: Earl Nishiguchi () LeeCC: Chris Manaseri () UHMC: Cathy Bio () WinCC: Judy Oliveira () +++handout distributed previously +++handout distributed w/agenda ***handout at meeting

Guest – (via Polycom: Joanne Itano, Interim EVPAA @ 1215pm; Hae Okimoto, DLUS Mgr)

ITEM	DESIRED OUTCOME	PROCESS	WHO	TIME
Review of Group Memory+++	 agreement of what happened at previous meeting 03/19/14 	• discuss	All	05 min
 Registration & Records Transcript Ordering+++ Failed Pre-Req Check+++ Class Standing Credit Def+++ 	 understanding of status of signing up for Stu Self-Service & Transcript Services agreement on final writeup knowledge of frontline feedback 	feedforwarddiscuss & agreefeedback	Jan All All	05 min 10 min
Student Health Internat'l Stu Health Ins+++ Prov of Clinical & Mental Health Services+++	 understanding of status understanding of policy approach 	feedforward discuss; Q & A	Jan Jan	05 min 20 min
 Financial Aid Banner Upgrade Status of FinAid Funct Lead E6.206 revision approach+++ Veterans NRTD+++ Pac Islander NRTD+++ 	 understanding of challenges faced understanding of status of hire agreement on B Plus Scholarship provisions understanding of potential action item understanding of potential action item 	feedforwardfeedforwarddiscuss & agreefeedforwardfeedforward	Hae Hae All Jan Jan	10 min 05 min 05 min 05 min 05 min
Student Development Stu Fees+++ E1.204 Sex Harassment+++	 knowledge of status on provision vis-à-vis distance learners & concurrent enrollment understanding of policy implementation steps 	discuss & concur discuss & concur	Jan Lui/Luo2	05 min 30 min
Biennium Budget Approach+++	o understanding of policy approach	• discuss	Joanne	35 min
Transitions in Admin	 commitment to supporting continuing, exiting, and new administrators in student affairs 	discuss	All	30 min
Next Meeting	Wed, May 21, 2014 at UHM (joint w/ CCAO)	feedforward	Jan	05 min