

# **Online Student Services: How Systemwide Policies Help [Online] Students**



# ***Aloha!***

## **Online Student Services Group Members:**

**Davilla Gose (UHM)**

**Stephanie Kraft-Terry (UHM)**

**Chelsea Kay-Wong (HILO)**

**Gloria Niles (UHWO)**

**Ross Langston (WCC)**

**Wayde Oshiro (LCC)**

**Coach: AVP Hae Okimoto**

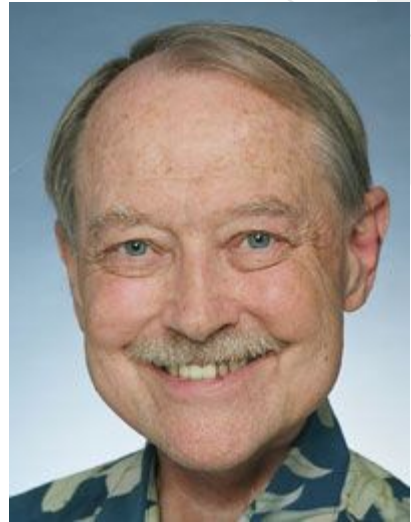
# UH Online

“

We know that many Hawai'i residents want to earn a college degree but have competing demands, which make it difficult to take classes at a college campus. This program allows students to learn on their own schedule and to focus on one class at a time.

John Morton

VP of Community Colleges



# Inter-Activity

## I-Clicker

We will be asking a series of questions about campus policies



**The purpose** is to compare policies throughout the UH system

# Directions



**Push and Hold** power button for 2 seconds

The remote should flash “AA” once connected

# Tell Us About Yourself

- A. Current PELP-er
- B. Previous PELP-er
- C. Future PELP-er
- D. Non-PELP-er
- E. Guest



# Student Scenario:

Starry Night is a distance learning student enrolled in ANTH 151 and earned a grade of “D”.

What can they do?



# **If Starry Night repeats the course, what will happen?**

- A. Starry can repeat the course because the grade was lower than a C-
- B. Starry can repeat the course up to 3 times
- C. Starry will earn the highest grade received if they repeat
- D. If Starry gets an "F" for the repeated course, Starry retroactively loses credit

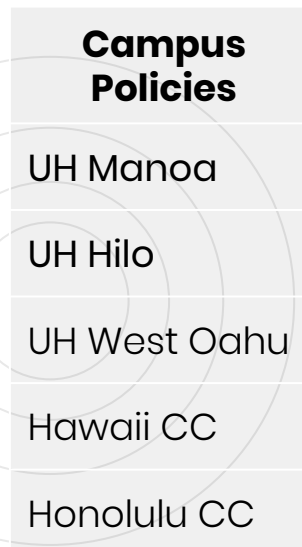


**You're *ALL* right  
depending on  
which campus!**


**How do you explain this to Starry Night?**

Starry Night repeats the course at the same institution and earns an “F.” What is Starry’s new GPA?

	<b>Manoa Hilo West Oahu LEECC</b>	<b>HAWCC KAPCC KAUCC UHMC WINCC</b>	<b>HONCC</b>
<b>1st Attempt “D”</b>	Excluded	Included	Included
<b>2nd Attempt “F”</b>	Included	Excluded	Included
<b>GPA</b>	0.0	1.0	0.5



<b>Campus Policies</b>	<b>“C-” or lower</b>	<b>Max 3 times</b>	<b>Highest Grade</b>	<b>Averaged Grade</b>	<b>Lose Credit</b>
UH Manoa	<b>X</b>				<b>X</b>
UH Hilo		<b>X</b>			<b>X</b>
UH West Oahu					<b>X</b>
Hawaii CC			<b>X</b>		
Honolulu CC				<b>X</b>	
Kapiolani CC			<b>X</b>		
Kauai CC			<b>X</b>		
Leeward CC					<b>X</b>
Maui College			<b>X</b>		
Windward CC			<b>X</b>		

		Unicorn Policy	
UH Manoa		X	
UH Hilo		X	
UH West Oahu		X	
Hawaii CC		X	
Honolulu CC		X	
Kapiolani CC		X	
Kauai CC		X	
Leeward CC		X	
Maui College		X	
Windward CC		X	

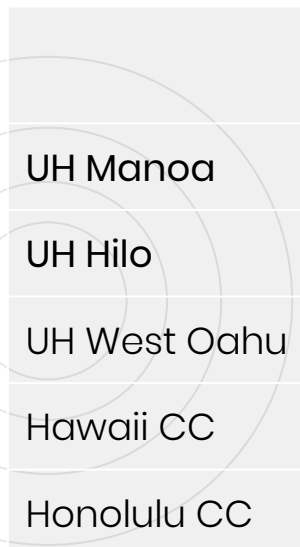
	"C-" or lower	Max 3 times	Highest Grade	Most Recent Grade
UH Manoa	<b>X</b>	<b>X</b>		<b>X</b>
UH Hilo	<b>X</b>	<b>X</b>		<b>X</b>
UH West Oahu	<b>X</b>	<b>X</b>		<b>X</b>
Hawaii CC		<b>X</b>	<b>X</b>	
Honolulu CC		<b>X</b>	<b>X</b>	
Kapiolani CC		<b>X</b>	<b>X</b>	
Kauai CC		<b>X</b>	<b>X</b>	
Leeward CC		<b>X</b>	<b>X</b>	
Maui College		<b>X</b>	<b>X</b>	
Windward CC		<b>X</b>	<b>X</b>	

# Which **GRADE OPTIONS** are available?

- A. A-F, (no +/-) CR, NC, W, I and N
- B. A, A-, B+, B-, C+, C-, D+, F, CR, NC, CE, NCE, W, RD, N, I, INC, L
- C. A-F, I, W, N, CR, CE, NC, NCE, L
- D. None of the above

**You're *ALL* right  
depending on  
which campus!**

**How do you explain this to Starry Night?**



	A-F, (no +/-) CR, NC, W, I and N	A, A-, B+, B-, C+, C-, D+, F	Other choices	None of the above
UH Manoa		<b>X</b>		
UH Hilo		<b>X</b>		
UH West Oahu			<b>X</b>	
Hawaii CC	<b>X</b>			
Honolulu CC	<b>X</b>			
Kapiolani CC	<b>X</b>			
Kauai CC	<b>X</b>			
Leeward CC	<b>X</b>			
Maui College	<b>X</b>			
Windward CC	<b>X</b>			



# Student Scenario:

Starry Night is concurrently enrolled at UHWO, UHM, and WCC. She needs to drop her classes because a family emergency.

When is the drop deadline?



# **When is the last day that Starry Night can drop with a “W”?**

- A. Beginning of 5th week
- B. End of 5th week
- C. Beginning of 6th week
- D. End of 6th week
- E. Beginning of 10th week

# When is the last day that Starry Night can drop with a “W”?

- A. Beginning of 5th week
- B. End of 5th week
- C. Beginning of 6th week
- D. End of 6th week
- E. Beginning of 10th week**

	Beginning of 5th Week	Beginning of 6th Week	End of 6th Week	Beginning of 12th Week
UH Manoa				X
UH Hilo				X
UH West Oahu				X
Hawaii CC				X
Honolulu CC				X
Kapiolani CC				X
Kauai CC				X
Leeward CC				X
Maui College				X
Windward CC				X

**For once we  
ALL agree!**





UNIVERSITY  
of HAWAI'I®  
**HILO**



UNIVERSITY  
of HAWAI'I®  
**MĀNOA**



UNIVERSITY of HAWAI'I®  
**MAUI COLLEGE**



UNIVERSITY  
of HAWAI'I®  
**WEST O'AHU**



UNIVERSITY of HAWAI'I®  
**SYSTEM**



UNIVERSITY of HAWAI'I®  
**COMMUNITY  
COLLEGES**

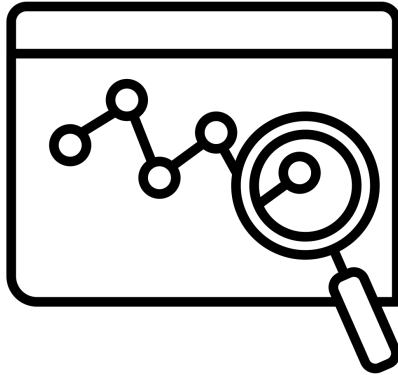
# Laulima

## *Working Together*

By working together as a *System* to standardize policies, we can ensure that online students have a seamless transition between each of the 10 UH campuses.



# Show me the data!



<b>Students Enrolled at Multiple Campuses: Spring 2019</b> (Source: IRAO System)	<b>Number of Students Enrolled at Multiple Campuses<sup>1</sup></b>	<b>Total Campus Enrollment<sup>2</sup></b>	<b>Percent of Total Campus Enrollment</b>
Windward CC	741	2,312	32.1%
Kapiolani CC	1,665	6,187	26.9%
Leeward CC	1,516	6,312	24.0%
Honolulu CC	696	3,105	22.4%
UH West Oahu	642	2,896	22.2%
Hawaii CC	312	2,301	13.6%
Kauai CC	185	1,358	13.6%
Maui College	371	2,753	13.5%
UH Manoa	1,311	16,806	7.8%
UH Hilo	218	3,204	6.8%

<sup>1</sup>Enrollment includes all students taking one or more classes at one or more campuses

<sup>2</sup> Total enrollment per census



<b>Students Enrolled at Multiple Campuses, 100% Distance Ed: Spring 2019</b> (Source: IRAO System)	<b>Number of Students Enrolled in at Multiple Campuses, 100% Distance Ed</b>	<b>Number of Students Enrolled at Multiple Campuses<sup>1</sup></b>	<b>Percent of Students Enrolled at Multiple Campuses, 100% Distance Ed:</b>
Windward CC	555	741	74.9%
Leeward CC	962	1,516	63.5%
Hawaii CC	184	312	59.0%
Honolulu CC	396	696	56.9%
UH West Oahu	348	642	54.2%
Maui College	182	371	49.1%
Kapiolani CC	795	1,665	47.7%
Kauai CC	88	185	47.6%
UH Hilo	80	218	36.7%
UH Manoa	199	1,311	15.2%

<sup>1</sup> Enrollment includes all students taking one or more classes at one or more campuses

*‘A ‘ohe hana nui ke alu ‘ia*

No task is too big when done together by all

*Mahalo nui loa*

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