

STATE OF HAWAII
UNIVERSITY OF HAWAII
OFFICE OF THE VICE PRESIDENT FOR EXTERNAL AFFAIRS
AND UNIVERSITY RELATIONS
FUNCTIONAL STATEMENT

MAJOR FUNCTIONS (Summary)

Provides systemwide leadership in planning, organizing, directing, evaluating, and coordinating the University's external affairs and internal relations. Program areas of responsibility include: community and alumni relations; marketing and public relations; legislative liaison and coordinative activities; news and media relations; special events planning and coordination; information practices; collegiate licensing; and print, broadcast, and electronic communications and design.

- Develops programs, policies, and strategies for the University's external affairs programs to affirm the University's role in higher education for the State of Hawaii; guides the University in its relationships with various constituencies to enhance the University's prominence both locally and internationally; and effectively and aggressively promotes the University's legislative agenda.
- Advises the Board of Regents, President, and University community in University relations matters.
- Focuses marketing and advertising goals and strategic plans on student recruitment, fund-raising, community relations, and institutional image. Ensures proper dissemination of information regarding University operations, programs, and activities to external audiences and internal constituents.
- Fosters internal communications to promote effective partnerships and relationships with faculty, students, staff, and administrators.
- Oversees the University's collegiate licensing and University branding (logo/trademark) marketing program. Provides for proper collection of royalties and ensures that existing and proposed licensing agreements are in accordance with appropriate legal and policy requirements. Seeks to maximize revenues from the University's collegiate licensing program. Investigates possible violations of licensing agreements and use of the University's logo/trademark, etc., and takes appropriate action. Ensures the controlled commercial use of the University's logo/trademark and reviews products for appropriateness, quality, and accuracy in the use of the University's logo/trademark. Develops and interprets University collegiate licensing policies and procedures. Serves as the University's liaison on collegiate licensing matters.

APR 22 2002

Creative Services

Creative Services is the support service division of the Vice President for External Affairs and University Relations office. It provides direct editorial and design services to the Board of Regents, system administration, and Unit, campus, and departmental units. These services include but are not limited to the:

- Design, coordination and monitoring of the dissemination of information relating to programs and activities within the University in compliance with University policies and procedures.
- Preparation, editing and production of a variety of publications for distribution within and outside of the University.
- Providing design and editorial resources to system, Unit, and campus departments in the preparation of promotional and informational materials.
- Coordination of the development of broadcast and electronic public relations initiatives.

Community and Alumni Relations

Community and Alumni Relations is responsible for interface between the University and the community such as business and community groups, advisory boards, alumni organizations, and the legislature and other governmental bodies. This division is charged with establishing clear lines of communication and positive rapport with external and internal groups. Responsibilities include but are not limited to the:

- Development and maintenance of effective working relationships within and outside the University with a variety of individuals and groups, formal and informal, that are interested in or are associated with the University.
- Coordination and development of policies, procedures and operating guidelines and understanding between the University and the University of Hawai'i's Alumni Association, internal and external recognized alumni organizations, and individual alumnus and alumnae.
- Guidance and general supervisory control for the design, development and implementation of alumni programs and activities.
- Coordination of the University's legislative activities.
- Development of appropriate administrative procedures and operational practices in conformity with applicable state law and University policies, rules, regulations and procedures.

Public Relations and Special Events

Public Relations and Special Events is responsible for the development and maintenance of a positive image and good will between the University and the public. These functional responsibilities include but are not limited to the:

- Development of the marketing strategy for the University of Hawai'i and preparation of related marketing materials.
- Preparation of speeches, scripts, and related communication materials for delivery to internal and external publics.
- Development of a UH media strategy and preparation of media releases and other news services.
- Monitoring and evaluation of University public and media relations activities to ensure consistency with University goals and objectives.
- Development and coordination of University of Hawai'i's administration, UH Foundation, UH Alumni Association, and other UH campus or departmental special events.
- Provision of protocol services, information and logistics.

APR 22 2002

Administrative Services

Administrative Services provides internal support services for divisions within the Office of the Vice President for External Affairs and University Relations. Responsibilities include but are not limited to the:

- Provision of staff support to the Vice President for External Affairs and University Relations.
- Planning, preparation and coordination of administrative support for fiscal and personnel requirements for the Office of the Vice President for External Affairs and University Relations.
- Development and coordination of information technology services within the office.
- Development and maintenance of user-friendly web sites which facilitate public access and ability to find information about the University of Hawai'i.

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